

Inspection report for children's home

Unique reference number	SC032475
Inspector	Anthony Kyem
Type of inspection	Interim
Provision subtype	Children's home

Registered person	Trafford Borough Council
Registered person address	Trafford Metropolitan Borough Quay West, Trafford Wharf Manchester M17 1HH
Responsible individual	Gerard Crowther
Registered manager	Paul Vincent Maguire
Date of last inspection	06/01/2015

Inspection date	06/03/2015
Previous inspection	outstanding
Enforcement action since last inspection	none

This inspection

This home was judged outstanding at the last full inspection. At this interim inspection Ofsted judge that it has **sustained effectiveness**.

Staff work creatively and enthusiastically with young people to secure their positive progress. Relationships between staff and young people are based on trust and mutual respect for each other. Young people enjoy exceptionally good relationships with staff and have consistently positive views about their care and support. Young people benefit from excellent support and their needs are promoted effectively.

There were no requirements or recommendations from the previous inspection. Young people benefit from well designed, homely and comfortable accommodation. The home is consistently maintained to high quality standards for young people. New personal computers are now provided for young people's social and recreational use. Staff provide young people with positive and enjoyable activities to promote their social skills, interests and hobbies. Staff are positive role models and young people benefit from a diverse range of adults they can turn to and learn from.

A care leaver reports, 'I loved it here. I'd live here right now, if I could. Good memories...The manager even helped me get a job. I'm a mentor now for young people at risk of gangs and child sexual exploitation...(Staff) would always get us all out of the house. I had fun times here, the best times I've ever had. They brought the goodness out in me. They gave me boundaries and security and wanted to make a difference. We always had 'enrichment activities' and got to do things we had never done before. The home's nurturing, warm and loving... It's like another family.'

There have been no complaints or concerns since the previous inspection. Young people know how to make a complaint and their rights are championed effectively. Significant incidents are always reported to the relevant authorities to ensure appropriate action is taken following the occurrence of any significant event. Consequently, young people benefit from effective support and protection. The

home maintains excellent partnerships with all professional agencies to promote the safety of young people.

Young people rarely go missing from the home, and if they do, they benefit from an effective response from staff to promote their safe and quick return. There have been no restraints or sanctions since the last inspection. Staff foster a restorative approach that promotes young people's positive behaviour. Young people respond positively to the home's rules and boundaries and their behaviours are managed safely, by staff. Young people are kept safe and are not at risk of harm.

There are positive arrangements in place for monitoring and controlling the home's activities. The management team routinely monitor the quality of young people's care exercising strong and effective leadership to promote the home's smooth operation. The home's performance is also scrutinised independently to improve care practice and outcomes for young people. Managers and leaders take action to secure the home's improvement. The home is managed efficiently and effectively in a way that delivers improved outcomes for young people. There are no requirements or recommendations made following this inspection.

Information about this children's home

The home provides care and accommodation for up to five young people of either sex from 11 to 17 years of age. The home is registered with Ofsted to provide services to young people with emotional and/or behavioural difficulties. Young people receive care on a medium to long-term basis. The home's primary purpose is to support young people to return home, wherever possible.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
06/01/2015	Full	outstanding
19/02/2014	Interim	good progress
16/12/2013	Full	outstanding
30/01/2013	Interim	good progress

What inspection judgements mean

At the interim inspections we make a judgement on whether the home has improved in effectiveness, sustained effectiveness, or declined in effectiveness since the previous full inspection. This is in line with the *Inspection of children's homes: framework for inspection*.

Information about this inspection

The purpose of this inspection is to assure children and young people, parents, the public, local authorities and government of the quality and standard of the service provided. The inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service and to consider how well it complies with the relevant regulations and meets the national minimum standards.

The report details the main strengths, any areas for improvement, including any breaches of regulation, and any failure to meet national minimum standards. The judgements included in the report are made against the framework of inspection for children's homes.