

Inspection report for children's home

Unique reference number	SC028598
Inspector	Patrick Sullivan
Type of inspection	Interim
Provision subtype	Children's home

Registered person	Ja Nailah Limited
Registered person address	19 Pentire Road LONDON E17 4BY

Responsible individual	Jennifer Lapompe
Registered manager	Jennifer Lapompe
Date of last inspection	04/11/2014

Inspection date	18/02/2015
Previous inspection	adequate
Enforcement action since last inspection	none

This inspection

This home was judged adequate at the last full inspection. At this interim inspection Ofsted judge that it has **improved effectiveness**.

The home has made progress since the last inspection. Managers have addressed requirements and recommendations. Young people living at the home have made significant progress.

The seven requirements set at the last inspection have been met. An update to the safeguarding policy now sets out clearly the steps to be taken in the event of an allegation of abuse being made.

The record of restraints is now more structured and complies with regulations.

Pre-employment checks on all staff are now undertaken and the home's recruitment processes are more robust. This helps to ensure staff are suitable to work with young people.

Fire safety checks and fire drills are now undertaken on a regular basis thus improving staff and young people's safety.

External monitoring reports are now occurring on a regular basis. The quality of these reports is good; the care manager finds them a useful tool in driving forward improvements in the service.

Internal monitoring reports are being undertaken but not by the registered person. The care manager has been completing these reports, which meet requirements.

The home now has a copy of the Children's Home Regulations available for staff and any other individuals who wish to see it.

The home has worked positively with health, education and social care professionals to ensure that a holistic care package has been put in place for a vulnerable young

person. This has resulted in considerable progress for this young person to the point that they were on the verge of returning to the home on a full time basis. Outcomes for this young person have improved significantly since being placed at the home.

Parents find the home to be good at keeping them informed of young people's progress. One states that 'staff do their best for my child'. They are happy with the level of care provided and with the progress that their children make while placed at the home.

Professionals find the staff to be very supportive of young people and to be good at communicating and sharing information with them. They say that the staff keep 'the child at the centre of everything they do'.

Young people enjoy living at the home and feel safe and supported by staff. They describe the staff team as 'really good.... amazing'. They feel that the home has helped them make progress with their lives and they feel respected by the staff.

The physical state of the home has improved since the last inspection but would benefit from the employment of someone to undertake general maintenance and upkeep.

Young people's case records are not up to date, as all essential information is not available to inform staff and assist with care planning. The files are not in a format that make it easy for staff to locate relevant information. Records are not stored in an orderly manner in the main office and it is sometimes difficult for staff to locate relevant information.

The management structure of the home requires a review; the day-to-day running of the home is carried on by the care manager and not the Registered Manager.

Information about this children's home

This home is privately operated and provides long-term residential placements to up to four young women. The home has now extended its services to offer care and support to expectant and young mothers. Young women are able to reside at the home with their babies for a specified amount of time.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
04/11/2014	Full	adequate
29/08/2013	Full	good
09/07/2013	Full	inadequate
28/01/2013	Interim	satisfactory progress

What does the children's home need to do to improve further?

Statutory Requirements

This section sets out the actions which must be taken so that the registered person/s meets the Care Standards Act 2000, Children's Homes Regulations 2001 and the National Minimum Standards. The registered person(s) must comply with the given timescales.

Reg.	Requirement	Due date
7 (2001)	appoint an individual to manage the children's home if the registered provider is not, or does not intend to be, in full-time day-to-day charge of the children's home (Regulation 7(1)(b)(iii))	29/05/2015
28 (2001)	ensure that the children's case files include the information, documents and records specified in Schedule 3 relating to that child is kept up to date (Regulation 28(1)(a)&(b))	29/05/2015
34 (2001)	ensure that the reports reviewing the quality of care provided in the children's home are completed by the Registered Manager. (Regulation 34 (2))	29/05/2015

What inspection judgements mean

At the interim inspections we make a judgement on whether the home has improved in effectiveness, sustained effectiveness, or declined in effectiveness since the previous full inspection. This is in line with the *Inspection of children's homes: framework for inspection*.

Information about this inspection

The purpose of this inspection is to assure children and young people, parents, the public, local authorities and government of the quality and standard of the service provided. The inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service and to consider how well it complies with the relevant regulations and meets the national minimum standards.

The report details the main strengths, any areas for improvement, including any breaches of regulation, and any failure to meet national minimum standards. The judgements included in the report are made against the framework of inspection for children's homes.