

SC028598

Registered provider: Ja Nailah Limited

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

The provider submitted an application to vary the conditions of registration to enable the home to accommodate both male and female children. As part of this request, the provider also sought to remove the existing mother and baby places from the conditions. This request has been reviewed by the regulator and approved.

This privately owned home now provides care for up to 5 children who may experience social and emotional difficulties.

The home registered with Ofsted in May 2002. There is no registered manager in post. The current manager has applied for registration.

The provider has nominated a new responsible individual.

There were 2 children living in the home at the time of this inspection.

Inspection dates: 17 and 18 February 2026

Overall experiences and progress of children and young people, taking into account	good
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How well children and young people are helped and protected	good
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The effectiveness of leaders and managers	good
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The children's home provides effective services that meet the requirements for good.

Date of last inspection: 27 November 2024

Overall judgement at last inspection: good

Enforcement action since last inspection: none

Recent inspection history

Inspection date	Inspection type	Inspection judgement
27/11/2024	Full	Good
14/08/2024	Full	Inadequate
04/03/2024	Full	Good
16/05/2022	Full	Requires improvement to be good

Inspection judgements

Overall experiences and progress of children and young people: good

Children make good progress from their individual starting points. Staff know children well and provide consistent, nurturing care that promotes stability and confidence.

One child made significant progress before they moved on from the home. The child initially required high levels of support to develop independence in their personal care. Through staff diligence and consistency, the child became increasingly self-reliant. This progress directly enhanced the child's confidence. Although staff would have preferred the child to remain in the home until adulthood, they respected and supported their wish to move to a more independent placement. This shows a child-centred approach that prioritises children's aspirations.

Children who have more recently moved into the home have settled quickly. One child has become noticeably more stable in a short period of time. The child's parent acknowledged the positive changes that they have seen. The child's health condition is now better managed due to improved medication compliance, reflecting effective health oversight and consistent staff support.

Another child has settled well and is developing greater insight into their behaviour. The child engages positively in conversations with staff, demonstrating an increasing awareness of risk and an ability to reflect on their choices. The child's parent spoke highly of the care provided and described staff as kind, communicative and effective.

Although the children chose not to speak directly with the inspector, observation of their daily life in the home shows that they are comfortable and relaxed. Interactions between staff and children are warm and respectful. Children seek reassurance and conversation from staff, indicating that they have secure and trusting relationships.

The physical environment has been further improved to create a welcoming, warm and well kept home. Improvements to décor and communal areas create a homely atmosphere that supports children's sense of belonging.

How well children and young people are helped and protected: good

Children are protected by staff who understand safeguarding procedures and respond appropriately to concerns. Safeguarding practice is proportionate and fostered by effective communication with external agencies.

Children are kept safe in the home. Risks are well understood and managed through consistent support and clear boundaries. Staff help children to understand risks, especially when away from the home, which contributes to a safer environment for them.

The local authority designated officer (LADO) confirmed that they had received one referral from the home. This was appropriately notified and did not meet the threshold for further action. This shows that managers are transparent and they work well with other safeguarding professionals.

Incidents are managed effectively. Staff respond calmly and use de-escalation strategies that help the children to manage their emotions. The manager reviews all incidents to evaluate staff practice and consider any learning arising from the event. This oversight strengthens staff practice and promotes continuous improvement.

Safer recruitment processes are thorough. The required checks are completed to ensure that staff are suitable to work with children. At the time of inspection, recruitment processes for one member of staff were still being finalised.

The effectiveness of leaders and managers: good

While the responsible individual and the manager are yet to have their suitability formally assessed, effective leadership and management of the home were evident at the inspection. Since the last inspection, the manager has increased in confidence and shows an understanding of the needs of the children and the progress that they are making. The manager speaks thoughtfully about each child, including those who have moved on, and can clearly explain the support provided and the impact that this has had.

The manager has strengthened oversight of staff practice and records. However, the reports of quality of care reviews are not always sent to the regulator promptly. A recommendation has been made in relation to this shortfall.

The staff team is stable. This provides children with consistency and supports the development of secure relationships. Staff speak positively about the manager's leadership and the support that they receive. They report improvements since the last inspection, particularly in the quality of their engagement with the children. Staff describe the home as a good place for the children to live, and they express enjoyment in their roles.

Supervision arrangements are regular and robust. Records show reflective, two-way discussions at which staff assess their practice and development needs and agree clear actions. Annual appraisals further promote accountability and professional growth. Staff receive the training necessary to meet the children's needs and leaders are proactive in making other training available when needed.

Team meetings are now used more effectively to promote reflection, share learning and develop consistent approaches. Discussions are purposeful and focus on how staff can better support children. Staff report that they feel able to share their views openly and contribute ideas to improve the home.

What does the children's home need to do to improve?

Recommendations

- The registered person should ensure that the report of the quality of care review set out in regulation 45 is sent to the regulator within 28 days of the review. ('Guide to the Children's Homes Regulations, including the quality standards', page 65, paragraph 15.3)

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people, using the 'social care common inspection framework'. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

Children's home details

Unique reference number: SC028598

Provision sub-type: Children's home

Registered provider: Ja Nailah Limited

Registered provider address: Nailah House, 19 Pentire Road, London E17 4BY

Responsible individual: Post vacant

Registered manager: Post vacant

Inspector

Thobekile Bandama, Social Care Inspector

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