

SC028598

Registered provider: Ja Nailah Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This is a privately owned home that can care for up to five girls who may experience social and emotional difficulties. The home can also provide care for up to two young mothers and their babies for a specific time, with babies sharing a bedroom with their mother.

The home and the manager registered with Ofsted in May 2002.

There were two children living in the home at the time of this inspection. However, one of them had been away from the home, living with a parent since 8 September 2024.

Inspection date: 16 October 2024

This monitoring visit

The home was judged inadequate at the full inspection on 14 August 2024. As a result, compliance notices were issued under Regulation 12, the protection of children standard, and Regulation 13, the leadership and management standard of The Children's Homes Regulations (England) 2015.

This monitoring visit was carried out to monitor the progress that the registered provider has made in meeting the compliance notices. Inspectors found that the registered provider is making good progress in meeting the compliance notices and in addressing some of the requirements raised at the full inspection.

Damaged areas of the home, including a cracked toilet seat, have been repaired. However, further work is needed to make the home more welcoming and comfortable for the children. Some of the children's bedrooms still have furniture that is not suitable. For example, the back cover for a wardrobe is missing and a

desk has a missing drawer. There is loose carpet on one of the stair treads that presents a tripping hazard.

Some work has been carried out to address the recommendations raised in the fire risk assessment, with fire strips being added to some of the doors. A new fire door has been purchased and is awaiting fitting.

Children's risk assessments have been updated to better reflect children's current needs. There is a new risk assessment for assessing children's compatibility when the provider receives a new referral.

Senior staff have received training on risk management and managing allegations raised against members of staff.

The processes to manage incidents when children go missing from the home have been improved. There is now a log that staff must complete to show what action they have taken to deal with an incident. Staff now have conversations with children when they return to the home. However, the records are not always detailed.

Staff have received additional training to strengthen their knowledge and skills in supporting the children safely and effectively. This has included staff attending training in conflict resolution and de-escalation, physical intervention, attachment and complex trauma. Staff have also received training in meeting one child's specific needs.

There have been some improvements to the home's monitoring and review processes. There is now evidence to show that the responsible individual checks children's care records to make sure that they hold the right details. However, the registered manager's oversight of these records still needs to improve.

The registered manager still does not have sufficient managerial oversight of the home. They still rely on the home's care manager and other senior staff to share information with them by telephone.

The provider has met the compliance notice issued under Regulation 12, the protection of children standard of the Children's Homes Regulations (England) 2015. The compliance notice issued under Regulation 13, the leadership and management standard of The Children's Homes Regulations (England) 2015, was unmet and has been reissued. Three of the eight requirements raised at the last full inspection have been met. The provider is making progress in meeting the additional requirements, which will be reviewed at the next inspection.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
14/08/2024	Full	Inadequate
04/03/2024	Full	Good
16/05/2022	Full	Requires improvement to be good
02/02/2022	Full	Inadequate

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply with the given timescales.

Requirement	Due date
*The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that— helps children aspire to fulfil their potential; and promotes their welfare. In particular, the standard in paragraph (1) requires the registered person to— lead and manage the home in a way that is consistent with the approach and ethos, and delivers the outcomes, set out in the home's statement of purpose; ensure that staff have the experience, qualifications and skills to meet the needs of each child; understand the impact that the quality of care provided in the home is having on the progress and experiences of each child and use this understanding to inform the development of the quality of care provided in the home; demonstrate that practice in the home is informed and improved by taking into account and acting on— use monitoring and review systems to make continuous improvements in the quality of care provided in the home. (Regulation 13 (1)(a)(b) (2)(a)(c)(f)(g)(ii)(h)) In particular, the registered person must ensure that there is effective assessment of children's needs in the admissions process. The registered person must ensure that there is effective management oversight of children's records and plans.	24 November 2024

The registered person must ensure that all staff have appropriate training to understand and meet the needs of children in their care. This requirement was made at the last inspection and is restated.	
The independent person must produce a report about a visit ("the independent person's report") which sets out, in particular, the independent person's opinion as to whether— children are effectively safeguarded; and the conduct of the home promotes children's well-being. (Regulation 44 (4)(a)(b)) In particular, the registered person must ensure that the independent person's reports are accurate in providing detail about what has happened in the home that month. The report should be useful in helping the provider to improve their practice. This requirement was made at the last inspection and is restated.	24 November 2024
The registered person must maintain records ("case records") for each child which— include the information and documents listed in Schedule 3 in relation to each child; are kept up to date; and are signed and dated by the author of each entry. (Regulation 36 (1)(a)(b)(c)) In particular, the registered person must ensure that all children's case records are available for inspection, are accurate, include the necessary information and are completed in a timely manner. This requirement was made at the last inspection and is restated.	24 November 2024

When conducting the review, the registered person must consult, and take into account the views of, each relevant person. (Regulation 46 (2)) In particular, the registered person must ensure that the review of the location of the home includes consultation with relevant local agencies to obtain a full understanding of the risks in the community and how this can affect the children in their care. This requirement was made at the last inspection and is restated.	24 November 2024
In meeting the quality standards, the registered person must, and must ensure that staff— seek to involve each child’s placing authority effectively in the child’s care, in accordance with the child’s relevant plans; if the registered person considers, or staff consider, a placing authority’s or a relevant person’s performance or response to be inadequate in relation to their role, challenge the placing authority or the relevant person to seek to ensure that each child’s needs are met in accordance with the child’s relevant plans. (Regulation 5 (a)(c)) In particular, the registered person must ensure that they have all necessary information from the placing authorities, including meeting minutes and care plans. This requirement was made at the last inspection and is restated.	24 November 2024

*This requirement is subject to a compliance notice.

Recommendations

- The registered person should ensure that any consequences used to address poor behaviour are restorative in nature and help children to recognise the impact of their behaviour on themselves and others. (‘Guide to the Children’s Homes Regulations, including the quality standards’, page 46, paragraph 9.38)

- The registered person should ensure that where a child has an education, health and care plan, the contents of this plan is taken into consideration. ('Guide to the Children's Homes Regulations, including the quality standards', page 33, paragraph 7.6)
- The registered person should ensure that additional safety measures and checks are in place for staff who have recently arrived from outside of the United Kingdom. The registered person should also ensure that references are from the most recent employers and that reasons for leaving employment are clear. ('Guide to the Children's Homes Regulations, including the quality standards', page 61, paragraph 13.1)

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: SC028598

Provision sub-type: Children's home

Registered provider: Ja Nailah Limited

Registered provider address: Nailah House, 19 Pentire Road, London E17 4BY

Responsible individual: Julie Barnes

Registered manager: Jennifer Lapompe

Inspectors

Thobekile Bandama, Social Care Inspector

Monique Lindsay, Social Care Inspector

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