

SC028598

Registered provider: Ja Nailah Limited

Interim inspection

Inspected under the social care common inspection framework

Information about this children's home

- A limited company provides this service.
- According to the statement of purpose, care and accommodation is provided for up to five young women who may have emotional and/or behavioural needs.
- Expectant women and young mothers can reside at the home for a specified amount of time.

Inspection date: 3 December 2019

Judgement at last inspection: good

Date of last inspection: 30 May 2019

Enforcement action since last inspection: none

This inspection

The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection

This home was judged good at the last full inspection. At this interim inspection, Ofsted judges that it has sustained effectiveness.

Young women usually settle well into the home and like living there. For some of the young women this is significant progress on their previous experience of not settling anywhere for long. The young women get on well with the staff and with each other. They experience some activities with staff and make use of gym memberships.

The staff team has remained stable since the last inspection. This benefits the young women, who experience consistency in those caring for them. It also helps those young women who have moved on to live elsewhere as they can stay in touch with and visit the staff.

Despite staff encouragement, not all of the young women are engaging in their education. This may affect their ambitions for the future. In one case, poor sleeping patterns, resulting in a young woman sleeping during the day, affects attendance and engagement in education.

The registered manager has met three of the four recommendations made at the last inspection. One member of staff has not yet received training in self-harming behaviour so a recommendation about staff training is repeated at this inspection.

Ofsted was not notified about a recent serious incident in a timely manner. This prevents effective information-sharing with the regulator.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
30/05/2019	Full	Good
31/01/2019	Interim	Improved effectiveness
16/04/2018	Full	Requires improvement to be good
10/07/2017	Full	Good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The registered person must notify HMCI and each other relevant person without delay if— a child is involved in or subject to, or is suspected of being involved in or subject to, sexual exploitation; an incident requiring police involvement occurs in relation to a child which the registered person considers to be serious; there is an allegation of abuse against the home or a person working there;	31/01/2020

a child protection enquiry involving a child—
is instigated; or
concludes (in which case, the notification must include the
outcome of the child protection enquiry); or

there is any other incident relating to a child which the
registered person considers to be serious.
(Regulation 40 (4)(a)(b)(c)(d)(i)(ii)(e))

Specifically, make notifications without delay.

Recommendations

- The registered person must ensure that staff have the relevant skills and knowledge to be able to: respond to the health needs of children; administer basic first aid and minor illness treatment; help children to manage long-term conditions and where necessary meet specific individual health needs arising from a disability, chronic condition or other complex needs. ('Guide to the children's homes regulations including the quality standards', paragraph 7.12, page 34)

Specifically, make sure that all staff have training in helping children who self-harm.

- Staff should provide a nurturing environment that is welcoming, supportive, and which provides appropriate boundaries in relation to their behaviour. ('Guide to the children's homes regulations including the quality standards', paragraph 7.12, page 15)

Specifically, staff should enforce boundaries which help the children to establish improved sleep patterns and day and night routines.

- Unless their personal education plan contained within the care plan or other relevant plan states otherwise, the staff must aim to support full time attendance at school unless the child's relevant plan indicates this is not in their best interests. ('Guide to the children's homes regulations including the quality standards', paragraph 5.14, page 28)

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people. Inspectors considered the quality of work and the differences made to the lives of children and young people. They watched how professional staff work with children and young people and each other and discussed the effectiveness of help and care

provided. Wherever possible, they talked to children and young people and their families. In addition, the inspectors have tried to understand what the children's home knows about how well it is performing, how well it is doing and what difference it is making for the children and young people whom it is trying to help, protect and look after.

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

Using the 'Social care common inspection framework', this inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

Children's home details

Unique reference number: SC028598

Provision sub-type: Children's home

Registered provider: Ja Nailah Limited

Registered provider address: Nailah House, 19 Pentire Road, London E17 4BY

Responsible individual: Jennifer Lapompe

Registered manager: Jennifer Lapompe

Inspector

Jacqueline Graves, social care regulatory inspector

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