

SC028505

Registered provider: Bramley Care Limited

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

This home caters for children and young people who require specialist support. Every child must agree to engage with the home's therapeutic services in order to live there.

At the time of the inspection, there were 3 children and young people living in the home.

The manager of the home registered with Ofsted in August 2012 and is suitably qualified and experienced.

Inspection dates: 17 and 18 March 2026

Overall experiences and progress of children and young people, taking into account	outstanding
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How well children and young people are helped and protected	good
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The effectiveness of leaders and managers	outstanding
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The children's home provides highly effective services that consistently exceed the standards of good. The actions of the children's home contribute to significantly improved outcomes and positive experiences for children and young people who need help, protection and care.

Date of last inspection: 23 October 2024

Overall judgement at last inspection: good

Enforcement action since last inspection: none

Recent inspection history

Inspection date	Inspection type	Inspection judgement
23/10/2024	Full	Good
13/02/2024	Full	Good
31/01/2023	Full	Good
14/07/2021	Full	Good

Inspection judgements

Overall experiences and progress of children and young people: outstanding

All children have made exceptional progress during their time at the home. Through consistent nurture, high aspirations and meaningful support, children are equipped with the foundations they need to achieve the best possible outcomes in the future.

Staff and children share consistently positive, trusting relationships. Children readily approach staff with requests or worries and do so with confidence, knowing that they will be taken seriously. Staff skilfully adapt their communication and interaction styles in response to each child's individual needs, demonstrating a deep and intuitive understanding of the children they care for.

Children speak highly of their experiences of living in the home. They describe feeling happy, safe and well supported by staff. Children are confident that the staff who care for them will help them to progress socially and emotionally.

Staff actively support children to build and sustain positive relationships, both with the staff and with one another. Interactions are warm, nurturing and respectful, with staff modelling the behaviours they expect to see. Children are encouraged to spend meaningful time together, contributing to a family-orientated environment that includes shared mealtimes and group activities.

Staff are relentless in advocating for children. They challenge appropriately when children's voices risk being overlooked or when decisions do not appear to be in their best interests. Children have multiple, accessible avenues to express their wishes and feelings, and these are treated with value and importance. As a result, children feel listened to, empowered and confident to raise concerns.

Children are supported to maintain lifelong, positive links. Many young people remain connected to the home years after leaving, which is a testament to the genuine care, commitment and emotional security they experience during their time there.

The manager, with support and input from staff, comprehensively assesses the needs and compatibility of children before they move in. They thoroughly explore the reasons for the proposed move, consult meaningfully with professionals and children and consider the availability of therapeutic and educational support. In doing so, the manager ensures that decision-making is thoughtful and in the best interests of all children. This approach thereby reduces the likelihood of instability and gives children the best chance of making positive progress.

When children move out of the home, leaders advocate strongly for children to ensure their needs are understood and met. Thoughtful, proactive planning and reflective reviews enable smooth transitions and help children feel supported at every stage.

The home environment is welcoming, homely and thoughtfully maintained. Communal areas provide ample space for children to spend time alone or together. The decor and furnishings are of a high standard and reflect children's individual preferences. Although the upstairs layout presents some challenges due to the age of the property, staff use the space well, preserving both comfort and character.

How well children and young people are helped and protected: good

Children feel exceptionally safe and well supported. When they raise concerns about staff practice, these are responded to promptly and with exemplary professionalism. Managers take all allegations seriously, immediately implementing the correct safeguarding procedures and ensuring that all actions are carried out with sensitivity and respect for everyone involved. Concerns raised by staff are treated with the same rigour. This culture of openness and trust ensures that safeguarding practice is highly effective.

Children benefit from a genuinely open platform to express any worries about their experiences in the home. As a result, bullying is not a feature of life here. No complaints have been made during this inspection period. The children's guide clearly outlines how to complain, and both staff and managers maintain transparent, child-centred practice. Parents and professionals are unanimously confident that staff address any concerns appropriately.

Staff consistently promote positive behaviour through meaningful incentives, such as additional pocket money, gift vouchers or personalised items for children's bedrooms. Children value these rewards, feel listened to, and are confident to ask for what they need.

Children's safety is at the heart of practice. Staff respond swiftly and skilfully when children experience difficult emotions, demonstrating a detailed understanding of each child's needs. As a result, physical intervention has not been required. There have been no significant incidents since the previous inspection, reflecting the staff's proactive approach to adapting support and maintaining children's emotional security.

Children are supported to use mobile phones and online platforms safely. Staff provide appropriate supervision, including in-person monitoring during online gaming and regular checks of children's devices. While phone restrictions are in place, these are not individualised or linked to children's assessed risks. This limits the opportunity for some children to develop the digital independence required for the future.

The home does not use CCTV or video surveillance. Bedroom door alarms are used throughout the day and night; however, these measures are not consistently underpinned by comprehensive individual assessments. This may result in some children experiencing monitoring that is not fully justified or proportionate to their needs.

Medication management is meticulous. Although no prescribed medication is currently administered, the handling of homely remedies is thorough and accurate. Staff fulfil their responsibilities diligently, ensuring that medication errors do not occur.

One child experienced a short period of episodes of going missing linked to difficulties communicating their feelings. Staff responded with openness and curiosity, enabling the child to explore their anxieties. Follow-up work was undertaken sensitively and effectively, supporting the child towards a positive move into independence and bringing the episodes of going missing to an end. The child's voice was central to planning and decision-making throughout.

Recruitment processes are rigorous and adhere firmly to safer recruitment principles. This ensures that children are cared for by adults who are skilled, experienced and of strong personal integrity.

The effectiveness of leaders and managers: outstanding

The home is led by a visible, approachable and highly effective manager who is deeply committed to securing the best possible outcomes for all children. Staff speak with great respect about the manager's leadership, the high level of support they receive, and the warm, nurturing environment he has created.

The manager knows the children extremely well and uses a comprehensive range of monitoring systems to identify strengths and drive continuous improvement. Monthly monitoring provides a strong oversight of the quality of care, ensuring that priorities remain appropriately focused on each child's evolving needs and care planning.

Managers and staff demonstrate an exceptional understanding of each child's individual needs and consistently deliver highly effective, nurturing care. They are dedicated, skilled and fully committed to their roles. Their ambition for every child is evident in the high-quality experiences they provide, resulting in children making remarkable progress from their starting points.

Staff benefit from a wide range of well-targeted training opportunities, enabling them to continually enhance their knowledge and practice. This ensures they are well equipped to support children to overcome barriers and achieve positive, sustained outcomes.

Regular team meetings ensure that all staff contribute meaningfully to the running and development of the home. Minutes are shared promptly with those unable to attend, ensuring a strong culture of transparency and collective responsibility.

Supervision is frequent and supportive, particularly during staff probation periods. Staff report that supervision is highly valued and provides them with the opportunity to receive clear professional guidance and reflection.

Professionals speak extremely positively about the home. Collaborative relationships with external agencies are strong and highly effective. Managers advocate confidently for children, raise concerns when necessary and ensure that professionals remain fully informed of any emerging issues or changes in children's needs.

Parents express exceptionally high levels of satisfaction with the care their children receive. They describe significant, positive changes in their children's lives and attribute this to the dedication and skill of the staff team. Parents feel confident that the home is helping to secure bright and positive futures for their children.

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The registered person must ensure that— the privacy of children is appropriately protected and any limitation placed on a child's privacy or access to any area of the home's premises— is intended to safeguard each child accommodated in the home; is necessary and proportionate; is kept under review and, if necessary, revised; and allows children as much freedom as is possible when balanced against the need to protect them and keep them safe. (Regulation 21 (a)(c)(i)(ii)(iii)(iv)) In particular, the registered person should ensure that the use of door alarms and the monitoring of children's electronic devices is assessed and reviewed according to children's individual risks.	18 June 2026

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Children's home details

Unique reference number: SC028505

Provision sub-type: Children's home

Registered provider: Bramley Care Limited

Registered provider address: Malvern View, Hanbury Road, Stoke Prior, Bromsgrove
B60 4AD

Responsible individual: Jodie Parker

Registered manager: Mark Riglar

Inspector

Vicki Horton, Social Care Inspector

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