

Inspection report for children's home

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Inspection date	04/03/2013
Inspector	Caroline Jones
Type of inspection	Interim
Provision subtype	Children's home

Date of last inspection	01/08/2012
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Service information

Brief description of the service

This is a children's home run by a charitable organisation. It provides care and accommodation for up to three young people with emotional and/or behavioural difficulties, physical disabilities and learning disabilities.

The inspection judgements and what they mean

Good progress	The children's home has demonstrated continued improvement in quality of care and outcomes for children and young people and where appropriate has addressed all requirements and the large majority of recommendations that were raised at the previous inspection.
Satisfactory progress	The children's home has maintained quality of care and outcomes for children and young people and where appropriate has addressed all requirements and the majority of recommendations that were raised at the previous inspection.
Inadequate progress	The children's home has failed to address one or more requirements and/or has not met the majority of recommendations and/or the quality of care and outcomes for children and young people have declined since the last full inspection.

Progress

Since their previous inspection the service is judged to be making **satisfactory progress**.

This standard of quality has been maintained and a start has been made on the recommendations from the last inspection. Namely, training in self-harm has been undertaken and the outcomes of the Criminal Records Bureau checks are clearly recorded. Management monitoring is not fully up to date and bullying training has not been completed, therefore, these shortfalls are repeated.

Young people enjoy positive relationships with staff which are the foundation for the good standards of care received. Staff are enthusiastic about their work and actively engage with young people through a range of activities to promote their success and achievement. Young people new to the home are settling well and regularly attend educational provisions. Young people enjoy good health and firm care plans and risk assessments are in place to manage young people's complex health needs.

Young people's views are consistently gathered and these influence the home's operation and future direction. For example, young people are currently re-decorating their bedrooms and designing a games room to reflect their interests and

ideas. Young people know how to raise a complaint and have used this successfully to resolve their dissatisfaction. Young people have contact with children's rights workers to promote their views further. These practices empower young people to have control in their daily lives.

The home is operating according to the conditions set and all young people are appropriately placed. The Registered Manager provides effective leadership to ensure the home is organised and appropriately staffed to deliver good quality care to young people. All significant events relating to the welfare of young people are notified to the relevant authorities and appropriate action is taken to protect them.

Areas for improvement

Recommendations

To improve the quality and standards of care further the service should take account of the following recommendation(s):

- ensure that the Registered Manager regularly monitors, in line with regulations, all records kept by the home to secure compliance with the home's policies (NMS 21.2)
- ensure that staff have training in bullying to meet the needs of young people. (NMS 3.12)

About this inspection

The purpose of this inspection is to assure children and young people, parents, the public, local authorities and government of the quality and standard of the service provided. The inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service and to consider how well it complies with the relevant regulations and meets the national minimum standards.

The report details the progress made by the provider since the last full inspection, identifies any further strengths, any areas for improvement and makes judgements as outlined in the *Inspection of children's homes – framework for inspection*.