

SC024808

Registered provider: Keys Education Ltd

Interim inspection

Inspected under the social care common inspection framework

Information about this children's home

This home is owned by a private company. It is registered for up to four young people aged up to 18 who have experienced adverse childhood experiences that have led to associated trauma and presenting complex behaviours.

The registered manager was registered with Ofsted in May 2017. The registered manager is appropriately experienced. She has completed her diploma level 5 in leadership and management.

Inspection date: 27 February 2019

Judgement at last inspection: good

Date of last inspection: 22 May 2018

Enforcement action since last inspection: none

This inspection

The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection

This home was judged good at the last full inspection. At this interim inspection, Ofsted judges that it has sustained effectiveness.

The children in the home are making good progress from their starting points. They are attending school regularly and are beginning to make good academic progress. Staff work well with teachers to support children's learning in the home, using flash cards and reading with them at bedtime.

Children have good experiences. They go on holidays with staff to the seaside and enjoy frequent day trips out.

Children do not go missing from the home. Managers and staff understand and manage children's behaviour well. Incidents requiring the use of physical restraint have

significantly reduced as children feel more secure and trusting of staff.

The registered manager and staff work well with other professionals, especially school staff. This has had a positive effect on the children and has helped them to settle well into their new schools. The registered manager is proactive and has been effective in ensuring that children receive independent advocacy services. She is also not afraid to challenge others when this is in the best interests of the children.

The outside environment of the home is not secure from the road or from visitors walking around the rear of the house. A fire escape and a raised patio area in the garden pose further risks. Although the registered manager and staff are aware of these potential risks and take measures to safeguard children in the garden, a formal environmental risk assessment has not been completed.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
22/05/2018	Full	Good
15/03/2018	Interim	Improved effectiveness
13/06/2017	Full	Requires improvement to be good
03/01/2017	Interim	Sustained effectiveness

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The protection of children standard is that children are protected from harm and enabled to keep themselves safe. In particular, the registered person must ensure that the premises used for the purposes of the children's home are designed, furnished and maintained so as to protect each child from avoidable hazards to the child's health. (Regulation 12(1) (2) (d))	18/03/2019

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people. Inspectors considered the quality of work and the differences made to the lives of children and young people. They watched how professional staff work with children and young people and each other and discussed the effectiveness of help and care provided. Wherever possible, they talked to children and young people and their families. In addition, the inspectors have tried to understand what the children's home knows about how well it is performing, how well it is doing and what difference it is making for the children and young people whom it is trying to help, protect and look after.

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

Using the 'Social care common inspection framework', this inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

Children's home details

Unique reference number: SC024808

Provision sub-type: Children's home

Registered provider: Keys Education Ltd

Registered provider address: Keys Group, Maybrook House, Queensway, Halesowen, Worcestershire B63 4AH

Responsible individual: Alison Blyth-Bishop

Registered manager: Rachel Phillips

Inspector

Sue Young, social care inspector

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