

Children's homes - interim inspection

Inspection date	29/03/2016
Unique reference number	SC022464
Type of inspection	Interim
Provision subtype	Children's home
Registered person	PIC Children's Services Limited
Registered person address	2 North Street, Haydock, ST. HELENS, Merseyside, WA11 0TW

Responsible individual	Carol Fletcher
Registered manager	Gregg Dinsmore
Inspector	Chris Scully

Inspection date	29/03/2016
Previous inspection judgement	Outstanding
Enforcement action since last inspection	None
This inspection	
The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection This home was judged Outstanding at the full inspection. At this interim inspection Ofsted judge that it has sustained effectiveness. The home continues to be led by a committed Registered Manager. The stable staff team effectively support the young person and as a result he continues to make good progress. The young person spoke candidly to the inspector. He said he likes living here and has a positive relationship with the staff. His only issue remains about the lack of internet access in the home. He has made a complaint about this which has been investigated and he is reassured that this is being addressed, although no confirmed date for installation has been agreed. However, he was quick to point out that had this been in place he could have continued with his schoolwork while he was off school. Monitoring of the home is slowly improving. Reports by the independent person for the organisation contain more evaluation regarding what the home does well and areas for improvement. This is aided by the new reporting format. However this is still very much in its infancy. Records and documentation are generally well maintained, however the young person's care plan has not been updated for some time. This means it does not reflect all of his health needs for example, self-injurious behaviour or information pertaining to the support services he is working with and the reasons for this. Similarly his risk assessment does not reflect the current risk or outline the action staff are actually taking to help minimise or eradicate the same. Staff are not recording when first aid is administered, in particular following any incidents of self- injurious behaviour. However, these are recording issues and do not impact upon the care provided, because staff have a secure understanding of his needs and how these are met every day. The young person is increasing in confidence. He has successfully applied for and was successful gaining employment as a 'buddy' on match days for the local rugby club. He has attended a number of home matches and is thoroughly enjoying his new role. He was particularly pleased to receive his first wage packet. Staff took him out for new shoes as a reward for his hard work. This has enhanced his confidence and self-esteem. Staff said this has been wonderful for him as he has	

his own money.

The young person demonstrates a new level of confidence, for example in forming new relationships with peers. In addition, as a result of his increased maturity in taking responsibility for his medication he has been able to have overnight stays with his peers. Contact with family continues to be an enjoyable experience for him. This means he remains in contact with those people who are important to him.

The young person is making steady progress in developing skills for adulthood. He confidently uses the internet on his mobile device and in school to source items such as replacement parts for the microwave. He explained how this was much cheaper than buying a new one. He is developing sound budgeting skills. He uses these well to save for more expensive items such as games and when shopping for food. He said he remained happy and settled here.

Information about this children's home

This home is registered for one child with emotional and/or behavioural difficulties. The home is privately owned and has a number of other homes in the area.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
21/01/2016	CH - Full	Outstanding
12/01/2015	CH - Interim	Not judged
01/07/2014	CH - Full	Adequate
24/02/2014	CH - Interim	Not Judged

What does the children's home need to do to improve?

Statutory Requirements

This section sets out the actions which must be taken so that the registered person/s meets the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the *Guide to the children's homes regulations including the quality standards*. The registered person(s) must comply with the given timescales.

Requirement	Due date
The registered provider must maintain all of the records, which include the information and documents listed in Schedule 3, in relation to each child, in particular that records are sufficiently detailed, with specific reference to accident records, care plans, and risk assessments specifically around the subject's medical needs and self-injurious behaviour (Regulation 36 (1) (a) Schedule 3)	02/05/2016

Recommendations

To improve the quality and standards of care further the service should take account of the following recommendation(s):

- ensure that young people have access to a computer and the internet to support their education and learning, unless there are specific safeguarding reasons why this would be inappropriate. (The Guide to the Quality Standards, page 29, paragraph 5.19)

What the inspection judgements mean

At the interim inspection we make a judgement on whether the home has improved in effectiveness, sustained effectiveness, or declined in effectiveness since the previous full inspection. This is in line with the *Inspection of children's homes: framework for inspection*.

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people living in the children's home. Inspectors considered the quality of work and the difference adults make to the lives of children and young people. They read case files, watched how professional staff work with children, young people and each other and discussed the effectiveness of help and care given to children and young people. Wherever possible, they talked to children, young people and their families. In addition the inspectors have tried to understand what the children's home knows about how well it is performing, how well it is doing and what difference it is making for the children and young people who it is trying to help, protect and look after.

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the *Guide to the children's homes regulations including the quality standards*.

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