

SC022464

PIC Children's Services Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This children's home is owned by a private organisation.

The provider states in their statement of purpose that they provide care for children with EBD (social and emotional difficulties).

Inspection date: 16 August 2021

This monitoring visit

This children's home was judged inadequate at the full inspection on 30 June 2021. Further to this inspection, two compliance notices were issued under regulation 12, the protection of children standard, and regulation 13, the leadership and management standard.

The focus of this visit was to monitor and review the actions taken by the provider to meet the compliance notices issued under regulations 12 and 13.

The registered manager has implemented a new risk assessment. This is up to date and includes clear actions for staff to follow in practice.

Staff spoken to during the visit demonstrate that they understand their roles and responsibilities in keeping the child safe. Staff demonstrate a good understanding of the child's risks and how to manage these. One member of staff did share his concern about consistent staff practice. This is in respect of all staff following the child's plans. This was addressed with the registered manager, who agreed to take further action to address this with the staff team to ensure consistent practice. This did not have an impact on the action that the registered manager has taken to improve safeguarding practice in the home. However, a requirement will remain under regulation 12 to ensure that consistency is further embedded into practice.

The provider has taken action to address the damage in the child's bedroom. The child still has limited furniture, although the registered manager is in the process of trying to establish what the child would like in their bedroom. The child told the inspector that they had what they needed. The registered manager has also requested for the home to be re-decorated.

The quality of management-monitoring tools and review systems has improved. The registered manager has implemented several tools and documents to help her monitor and review the child's overall progress and experiences. The registered manager has discussed the new systems with the staff team. Team meeting minutes demonstrate that the registered manager ensured that the staff team understood the new systems and strategies in place to improve the care that they provide for the child.

Staff have received training that is relevant to the child's needs. This includes self-injurious behaviour, de-escalation, and fabricated and induced illness.

The provider has taken sufficient action to meet the steps in in compliance notices under regulations 12 and 13. However, some of the improvements need to be further embedded into practice. Therefore, a requirement under regulation 12 will remain in place. The other requirements were not considered at this visit. These requirements will be reviewed at the next full inspection.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
30/06/2021	Full	Inadequate
07/08/2019	Full	Requires improvement to be good
30/05/2018	Full	Good
13/02/2018	Interim	Declined in effectiveness

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The education standard is that children make measurable progress towards achieving their educational potential and are helped to do so. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff— help each child to achieve the child's education and training targets, as recorded in the child's relevant plans; support each child's learning and development, including helping the child to develop independent study skills and, where appropriate, helping the child to complete independent study; help each child to understand the importance and value of education, learning, training and employment; and help each child to attend education or training in accordance with the expectations in the child's relevant plans. (Regulation 8 (1) (2)(a)(i)(ii)(iv)(x)) This is particularly in relation to ensuring that the child engages in structured education either informally or formally.	31 August 2021
The positive relationships standard is that children are helped to develop, and to benefit from, relationships based on— mutual respect and trust; an understanding about acceptable behaviour; and positive responses to other children and adults.	31 August 2021

In particular, the standard in paragraph (1) requires the registered person to ensure— that staff— communicate to each child expectations about the child's behaviour and ensure that the child understands those expectations in accordance with the child's age and understanding; and help each child to understand, in a way that is appropriate according to the child's age and understanding, personal, sexual and social relationships, and how those relationships can be supportive or harmful. (Regulation 11 (1)(a)(b) (2)(a)(v)(vi)) This is particularly in relation to helping the child use appropriate language with each other and staff.	
The protection of children standard is that children are protected from harm and enabled to keep themselves safe. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff— understand the roles and responsibilities in relation to protecting children that are assigned to them by the registered person. (Regulation 12 (1)(a)(v)) This is particularly in respect of the registered manager ensuring that staff safeguarding practice is consistent.	31 August 2021
Schedule 4 sets out the other information that the registered person must keep in relation to a children's home. The registered person must— maintain in the home the records in Schedule 4. (Regulation 37 (1) (2)(a)) The registered manager needs to ensure that she includes names and working hours on the staff rosters.	31 August 2021
The registered person must notify HMCI and each other relevant person without delay if—	31 August 2021

there is any other incident relating to a child which the registered person considers to be serious.
(Regulation 40 (4)(c)(e))

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: SC022464

Provision sub-type: Children's home

Registered provider: PIC Children's Services Limited

Registered provider address: 2 North Street, Haydock, St Helens, Merseyside
WA11 0TW

Responsible individual: Mark Fletcher

Registered manager: Kellie Fletcher

Inspectors

Catherine Fargin, Social Care Inspector
Mrs Judith Birchall, Social Care Inspector

The Office for Standards in Education, Children's Services and Skills (Ofsted) regulates and inspects to achieve excellence in the care of children and young people, and in education and skills for learners of all ages. It regulates and inspects childcare and children's social care, and inspects the Children and Family Court Advisory and Support Service (Cafcass), schools, colleges, initial teacher training, further education and skills, adult and community learning, and education and training in prisons and other secure establishments. It assesses council children's services, and inspects services for children looked after, safeguarding and child protection.

If you would like a copy of this document in a different format, such as large print or Braille, please telephone 0300 123 1231, or email enquiries@ofsted.gov.uk.

You may reuse this information (not including logos) free of charge in any format or medium, under the terms of the Open Government Licence. To view this licence, visit

www.nationalarchives.gov.uk/doc/open-government-licence, write to the Information Policy Team, The National Archives, Kew, London TW9 4DU, or email: psi@nationalarchives.gsi.gov.uk.

This publication is available at <http://reports.ofsted.gov.uk/>.

Interested in our work? You can subscribe to our monthly newsletter for more information and updates: <http://eepurl.com/iTrDn>.

Piccadilly Gate
Store Street
Manchester
M1 2WD

T: 0300 123 1231
Textphone: 0161 618 8524
E: enquiries@ofsted.gov.uk
W: www.gov.uk/ofsted

© Crown copyright 2021