

Inspection report for children's home

Unique reference number	SC021677
Inspection date	14/02/2014
Inspector	Anthony Kyem
Type of inspection	Interim
Provision subtype	Children's home

Date of last inspection	09/10/2013
--------------------------------	------------

© Crown copyright 2014

Website: www.ofsted.gov.uk

This document may be reproduced in whole or in part for non-commercial educational purposes, provided that the information quoted is reproduced without adaptation and the source and date of publication are stated.

Service information

Brief description of the service

The home is registered with Ofsted to provide care and accommodation for up to four young people of either sex who may be experiencing emotional or behavioural difficulties. The home is owned by a private organisation.

The inspection judgements and what they mean

Good progress	The children's home has demonstrated continued improvement in quality of care and outcomes for children and young people and where appropriate has addressed all requirements and the large majority of recommendations that were raised at the previous inspection.
Satisfactory progress	The children's home has maintained quality of care and outcomes for children and young people and where appropriate has addressed all requirements and the majority of recommendations that were raised at the previous inspection.
Inadequate progress	The children's home has failed to address one or more requirements and/or has not met the majority of recommendations and/or the quality of care and outcomes for children and young people have declined since the last full inspection.

Progress

Since their previous inspection the service is judged to be making **good progress**.

The home was judged to provide young people with good quality care, at its previous inspection. The home has made good progress, addressing most of the previous recommendations made.

Young people are now registered with the services they need to promote good health and well-being. Young people attend their routine health appointments with good support and encouragement from staff. Medical consent is in place however consent for the administration of first aid and suitable homely remedies has yet to be obtained to ensure staff are clear about what health decisions and responsibilities are delegated to them. Consequently, the previous recommendation is repeated.

Young people benefit from well planned, personalised care that promotes their needs effectively. Care planning and practice is highly individualised and plans are tailored to meet the needs of individual young people. Staff place the safety of young people at the centre of their practice. Young people's welfare is actively promoted through the use of clear risk assessment and a consistent approach towards behaviour management. This ensures staff are familiar with young people's particular

vulnerabilities and they take appropriate action to address them. As a result, young people are kept safe and they enjoy a strong sense of personal safety.

Young people benefit from effective support and protection, if they go missing. Staff follow and implement the home's procedures for reporting young people missing from care. Staff are pro-active in the steps they take to locate young people when they are missing. They maintain effective partnerships with the local police to promote the safety of young people. There are no issues with young people and child sexual exploitation. Young people are protected from abuse and all other forms of significant harm.

Young people's positive behaviour is promoted and the use of restraint is only ever used as a last resort to protect young people from harm. Sanctions used by staff to deter unacceptable behaviour are fair and proportionate. Staff maintain positive and constructive relationships with young people. They act as positive role models and young people have appropriate adults they can look up to and learn from.

Young people benefit from a homely and comfortable environment. The accommodation provided for young people is physically safe and appropriately secure. The manager ensures the safety and suitability of the premises are maintained to high quality standards. The location of the home provides young people with good access to places of potential interest to them. For example, the home benefits from easy access to local amenities and public transport.

There is one recommendation repeated from the inspection. This relates to consent for the administration and first aid and suitable homely remedies.

Areas for improvement

Recommendations

To improve the quality and standards of care further the service should take account of the following recommendation(s):

- ensure staff are clear about what health decisions and responsibilities are delegated to them and where consent needs to be obtained. This relates specifically to consent for the administration of first aid and suitable homely remedies. (NMS 6.5)

About this inspection

The purpose of this inspection is to assure children and young people, parents, the public, local authorities and government of the quality and standard of the service provided. The inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service and to consider how well it complies with the relevant regulations and meets the national minimum standards.

The report details the progress made by the provider since the last full inspection, identifies any further strengths, any areas for improvement and makes judgements as outlined in the *Inspection of children's homes – framework for inspection*.