

## Inspection report for children's home

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| <b>Unique reference number</b> | SC021677        |
| <b>Inspection date</b>         | 13/03/2013      |
| <b>Inspector</b>               | Anthony Kyem    |
| <b>Type of inspection</b>      | Interim         |
| <b>Provision subtype</b>       | Children's home |

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| <b>Date of last inspection</b> | 08/08/2012 |
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## Service information

### Brief description of the service

The home is registered with Ofsted to provide care and accommodation for up to four young people of either sex, aged between 11 and 17 years, who may be experiencing emotional or behavioural difficulties. The home is owned by a private organisation.

### The inspection judgements and what they mean

|                              |                                                                                                                                                                                                                                                                      |
|------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Good progress</b>         | The children's home has demonstrated continued improvement in quality of care and outcomes for children and young people and where appropriate has addressed all requirements and the large majority of recommendations that were raised at the previous inspection. |
| <b>Satisfactory progress</b> | The children's home has maintained quality of care and outcomes for children and young people and where appropriate has addressed all requirements and the majority of recommendations that were raised at the previous inspection.                                  |
| <b>Inadequate progress</b>   | The children's home has failed to address one or more requirements and/or has not met the majority of recommendations and/or the quality of care and outcomes for children and young people have declined since the last full inspection.                            |

## Progress

Since their previous inspection the service is judged to be making **good progress**.

The home was previously judged to provide young people with good quality care, at its previous inspection. The home has made good progress and addressed all of the previous recommendations made. There are no further requirements or recommendations made as a result of this inspection.

The near completion of the home's garden project, combined with the redecoration of the home have substantially improved the standards and quality of young people's accommodation. Young people benefit from a homely, comfortable and warm environment, that meets their needs and promotes their safety. The accommodation provided for young people is physically safe and appropriately secure.

Health and safety checks to premises, fire equipment, gas and electrical appliances are kept up to date, to promote environmental safety. Sufficient fire tests are conducted to ensure staff and young people are familiar with, and know how to follow the home's emergency evacuation plans.

Young people have access to the services they need to promote their good health and well-being. They attend their routine health appointments with good support and encouragement from staff. Young people have their medication stored and administered safely by well trained, experienced and competent staff.

Young people are protected from abuse, bullying, intimidation, harassment, neglect and exploitation. Pro-active safeguarding practice and the use of clear risk management strategies are used to keep young people safe from harm. Staff know how to promote young people's safety if they are missing and they follow agreed protocols to encourage their safe return. Young people living at the home are kept safe and feel safe.

Serious issues concerning the welfare of young people are notified to the relevant authorities. This ensures appropriate action can be taken to safeguard young people, if needed. Young people enjoy and benefit from good relationships with staff. Their views about the home and their relationships with staff, continue to be positive. Young people say, 'The best thing about the home is the staff. Some of them are really funny and they understand us. They give us advice and stuff.'

Young people's behaviour is managed safely. The home's approach towards care and control ensures the use of restraint is minimised. Restraint is only ever used as a last resort, to protect young people from serious accident, harm or injury. Young people's positive behaviour is rewarded to promote their self-esteem. The use of sanctions are kept to absolute minimum. Staff support young people to take responsibility for their behaviour. They promote positive relationships and encourage young people to develop socially acceptable behaviour.

## About this inspection

The purpose of this inspection is to assure children and young people, parents, the public, local authorities and government of the quality and standard of the service provided. The inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service and to consider how well it complies with the relevant regulations and meets the national minimum standards.

The report details the progress made by the provider since the last full inspection, identifies any further strengths, any areas for improvement and makes judgements as outlined in the *Inspection of children's homes – framework for inspection*.