

SC020630

Registered provider: Castle Homes Care Limited

Interim inspection

Inspected under the social care common inspection framework

Information about this children's home

This home is registered to accommodate up to six children and young people aged 11 to 18. Care and accommodation is provided for children and young people who have experienced trauma in their lives.

The manager has registered with Ofsted since the last full inspection, and is suitably qualified and experienced.

Inspection date: 6 March 2019

Judgement at last inspection: good

Date of last inspection: 11 September 2018

Enforcement action since last inspection: none

This inspection

The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection

This home was judged good at the last full inspection. At the interim inspection, Ofsted judges that it has improved effectiveness.

Young people make progress living in this home because of the nurturing and caring environment that staff and managers provide. Young people are happy and safe. They understand their care plans and what they need to achieve to make further progress.

Staff prepare young people for independence. Young people are taught life skills such as budgeting, cooking and gaining employment. When young people leave the home, this is a positive experience. They are provided with food parcels and gifts, and their time at the home is celebrated and captured through photographs and memory boxes. Young people moving into the home have an equally positive experience. As a result, young people feel valued and cared for.

The registered manager and staff react swiftly in crisis situations, and have prevented incidents that could have been fatal. The registered manager puts strategies in place to reduce risk-taking behaviour, which ultimately keeps young people safe.

There has been a reduction in the level of self-injurious behaviour that was previously displayed by young people. Risk assessments are reviewed and amended in accordance with the progress made to ensure that young people are not unnecessarily restricted.

Staff work with young people in an engaging way. Key-work sessions are often practical, visual and engaging. They are individualised to each young person and focus on their needs and behaviours. Each young person has support every week from a therapist, who liaises effectively with staff.

The registered manager works closely with other professionals by sharing information and attending regular meetings. The registered manager and staff are child focused and passionate about the young people, and want them to have the best possible experiences and outcomes.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
11/09/2018	Full	Good
27/02/2018	Full	Requires improvement to be good
30/06/2016	Full	Outstanding
16/03/2016	Interim	Improved effectiveness

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people. Inspectors considered the quality of work and the differences made to the lives of children and young people. They watched how professional staff work with children and young people and each other and discussed the effectiveness of help and care provided. Wherever possible, they talked to children and young people and their families. In addition, the inspectors have tried to understand what the children's home knows about how well it is performing, how well it is doing and what difference it is making for the children and young people whom it is trying to help, protect and look after.

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

Using the 'Social care common inspection framework', this inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it

meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

Children's home details

Unique reference number: SC020630

Provision sub-type: Children's home

Registered provider: Castle Homes Care Limited

Registered provider address: 80 Hammersmith Road, London W14 8UD

Responsible individual: Shelley Whiting

Registered manager: Jemma Mitchell

Inspector

Lisa O'Donovan, social care inspector

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