

Children's homes – interim inspection

Inspection date	09/02/2017
Unique reference number	SC020606
Type of inspection	Interim
Provision subtype	Children's home
Registered provider	New Horizons (Child Care) Limited
Registered provider address	Hurstwood Court, New Hall Hey Road, Rawtenstall, Rawtenstall, Lancashire, BB4 6HR

Responsible individual	Nicola Simmonds
Registered manager	Louise Tolley
Inspector	Hannah Bates

Inspection date	09/02/2017
Previous inspection judgement	Outstanding
Enforcement action since last inspection	None
This inspection	
The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection	
This home was judged outstanding at the full inspection. At this interim inspection, Ofsted judges that it has sustained effectiveness.	
Since the last inspection, the registered manager and staff team continue to provide outstanding care to their young people. There have been no new admissions and no transitions since the last inspection. Excellent partnership working underpins young people's plans, behaviour management strategies and risk assessments. Staff use the advice and guidance of other professionals to support young people's emotional well-being. For example, staff work with therapists, police, and placing authorities. There is true collaborative working, which enables young people to make excellent progress. A social worker said: 'My young person is doing fantastically here. I couldn't have asked for better. She has settled, and she is happy. The home, they actually work with her and give her the nurture and care she needs.' Young people continue to make exceptional progress across all areas of their development. Their attendance within education is excellent. Staff liaise closely with young people's educational settings to ensure that there is consistency between the home and school. Staff advise teachers about how best to support young people's emotional needs when they are in school. Young people have friends, and staff know who their friends are. They continue to engage in a variety of clubs, which are based on young people's individual preferences and choices. For example, young people go to football clubs, swimming and horse riding. Staff continue to encourage young people to engage in their communities through volunteering at animal shelters and horse stables, which young people say they enjoy doing. Individualised care continues to be a strength of this placement. For example, young people's independence plans are individualised to the specific young person's needs. Staff know the young people, their emotional needs and their behaviours. Staff are aware of when young people have particularly difficult or challenging times ahead, and put into place appropriate support to manage behaviours. Staff continue to be aware of patterns of behaviours and they monitor young people's progress. This means that behaviour management strategies are informed and well planned. Young people like who they live with and enjoy positive	

relationships with one another and staff. A young person said: 'I love it here; it's like a family. We can joke around but we can't take the mick as there are rules.'

Young people not only continue to be safe, but they become safer. Their understanding of risk-taking behaviours continues to develop, and consequently reduces. Incidents are rare. Young people continue not to go missing. On occasions when young people are restrained, staff ensure that the intervention is appropriate for the young person. They review the restraint and debrief with the young person. They successfully encourage young people to reflect on behaviours and use coping strategies from their therapy sessions.

The registered manager and staff continue to be strong advocates for their young people. The registered manager challenges other professionals when she does not believe that decisions are right for the young people in her care. Young people feel listened to and have confidence in the staff that they will keep them safe. The registered manager said: 'My young people have got to know that we are there for them.'

Management monitoring of staff practice continues to be outstanding. The registered manager knows the staff team and the young people. She monitors the progress that the young people make and the quality of care that young people receive through observations and reports. A focused and motivated deputy manager supports the registered manager. Their commitment to providing excellent, nurturing care as a management team continues to filter down to the staff team, and the young people. A young person said: 'I think this is an outstanding house; it is fab and bonkers and outstanding. Staff taught me to be bonkers and bonkers is a good thing.'

Information about this children's home

This is a privately owned children's home registered to provide care and accommodation for up to three young people who have emotional and/or behavioural difficulties.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
21/09/2016	Full	Outstanding
04/02/2016	Interim	Improved effectiveness
07/07/2015	Full	Good
09/02/2015	Interim	Improved effectiveness

What the inspection judgements mean

At the interim inspection we make a judgement on whether the home has improved in effectiveness, sustained effectiveness, or declined in effectiveness since the previous full inspection. This is in line with the 'Inspection of children's homes: framework for inspection'.

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people living in the children's home. Inspectors considered the quality of work and the difference that adults make to the lives of children and young people. They read case files, watched how professional staff work with children, young people and each other and discussed the effectiveness of help and care given to children and young people. Wherever possible, they talked to children, young people and their families. In addition, the inspectors have tried to understand what the children's home knows about how well it is performing, how well it is doing and what difference it is making for the children and young people who it is trying to help, protect and look after.

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

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