

SC020576

Registered provider: Castle Homes Care Limited

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

This children's home is registered to provide care for up to five young males between the ages of 11 and 18. The home specialises in the care and treatment of young people who have, or are considered likely to present, harmful sexual behaviours.

The registered manager is suitably skilled and experienced and has been in post since 2016.

Inspection dates: 5 to 6 February 2020

Overall experiences and progress of children and young people, taking into account **good**

How well children and young people are helped and protected **good**

The effectiveness of leaders and managers **good**

The children's home provides effective services that meet the requirements for good.

Date of last inspection: 7 March 2019

Overall judgement at last inspection: sustained effectiveness

Enforcement action since last inspection: none

Recent inspection history

Inspection date	Inspection type	Inspection judgement
07/03/2019	Interim	Sustained effectiveness
08/05/2018	Full	Good
24/01/2018	Full	Inadequate
02/03/2017	Interim	Sustained effectiveness

Inspection judgements

Overall experiences and progress of children and young people: good

At the time of this inspection, there are two young people living in this home. One of the young people has lived here for over two years. Some other young people (who had also lived at the home for an extensive period) have successfully moved to more independent accommodation in line with their care plans. The stability and consistent care provided by staff help young people to make steady progress from their starting points.

All young people are in education. One young person who had previously struggled to attend school now attends daily. Staff helped him to establish a good routine and he now gets up each morning for school. He has become more active and this is having a positive impact on his physical health.

Staff know and understand young people well. All staff work in collaboration with other professionals and share their knowledge about the young people. This helps to inform planning for young people's futures and how they should be cared for.

Staff help young people to develop their independence skills in a safe and structured way. Young people work towards going out independently, having access to the internet and having a mobile phone. Young people are involved in their moving forward plans. These plans are flexible and take account of any emerging risks and behaviours. Any changes to these plans are, appropriately, made in partnership with other professionals.

Young people attend weekly therapy sessions and talk about previous harmful behaviours. The work carried out by the therapist is underpinned by a therapeutic model. Staff continue this approach in the home by delivering weekly workshops covering more generic topics such as positive relationships, bullying, racism, world news and acceptable and unacceptable behaviour. The information discussed with the young people gives them the tools and knowledge that they need to make positive choices in the future.

Young people enjoy a range of different activities. These include go-karting, attending football matches and going to concerts and crazy golf. These activities help young people to engage in the wider community and to have new life experiences.

The home has recently had some renovation work. This has greatly improved the environment, making it homelier. Plans are in place to make further improvements.

How well children and young people are helped and protected: good

Safeguarding incidents are rare due to the high levels of staff supervision that are in place to keep young people and others safe. Staff know the young people well and are quick to identify any changes in their behaviour. Harmful sexual behaviours that have previously been displayed do not occur in the home and staff help young people to manage these behaviours better.

Young people currently living in the home do not go missing. However, staff know what to do should this occur. When previous young people went missing, staff acted appropriately, ensuring that young people returned home safely.

Staff follow detailed risk assessments. These assessments track young people's progress and identify when risks have reduced. Young people have a good understanding of the identified risks and how staff will help them to reduce these further.

Staff provide young people with consistent guidance and boundaries. Positive behaviour is rewarded. Young people work towards agreed goals that are individualised to them. The last physical intervention that was required was over a year ago.

The registered manager and staff work in partnership with other agencies and share information to keep young people safe. Young people told the inspector that they feel safe living in the home.

The effectiveness of leaders and managers: good

The registered manager is confident in her role. She is experienced and knowledgeable about the home and the young people. The registered manager ensures that the home achieves the aims and objectives detailed within the statement of purpose.

Staff are happy in their roles. They are well supported and well equipped to care for the young people. Staff have frequent supervision where their development plans are regularly reviewed. This provides staff with the opportunity to enhance their skills and practice.

Most staff have worked in the home for many years. This provides stability for young people. The extensive experience and knowledge that staff have is underpinned by regular training.

The registered manager has developed good working relationships with social workers, independent reviewing officers and young people's personal assistants. The registered manager works collaboratively to ensure that young people receive the support that they need. Her expertise has helped other professionals to better understand young people's behaviours and the associated risks.

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people. Inspectors considered the quality of work and the differences made to the lives of children and young people. They watched how professional staff work with children and young people and each other and discussed the effectiveness of help and care provided. Wherever possible, they talked to children and young people and their families. In addition, the inspectors have tried to understand what the children's home knows

about how well it is performing, how well it is doing and what difference it is making for the children and young people whom it is trying to help, protect and look after.

Using the 'Social care common inspection framework', this inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

Children's home details

Unique reference number: SC020576

Provision sub-type: Children's home

Registered provider: Castle Homes Care Limited

Registered provider address: Fifth Floor, 80 Hammersmith Road, London W14 8UD

Responsible individual: Barry Eannetta

Registered manager: Deborah Bassett

Inspector

Lisa O'Donovan: social care inspector

The Office for Standards in Education, Children's Services and Skills (Ofsted) regulates and inspects to achieve excellence in the care of children and young people, and in education and skills for learners of all ages. It regulates and inspects childcare and children's social care, and inspects the Children and Family Court Advisory and Support Service (Cafcass), schools, colleges, initial teacher training, further education and skills, adult and community learning, and education and training in prisons and other secure establishments. It assesses council children's services, and inspects services for looked after children, safeguarding and child protection.

If you would like a copy of this document in a different format, such as large print or Braille, please telephone 0300 123 1231, or email enquiries@ofsted.gov.uk.

You may reuse this information (not including logos) free of charge in any format or medium, under the terms of the Open Government Licence. To view this licence, visit <http://www.nationalarchives.gov.uk/doc/open-government-licence>, write to the Information Policy Team, The National Archives, Kew, London TW9 4DU, or email: psi@nationalarchives.gsi.gov.uk.

This publication is available at <http://reports.ofsted.gov.uk/>.

Interested in our work? You can subscribe to our monthly newsletter for more information and updates: <http://eepurl.com/iTrDn>.

Piccadilly Gate
Store Street
Manchester
M1 2WD

T: 0300 123 1231
Textphone: 0161 618 8524
E: enquiries@ofsted.gov.uk
W: <http://www.gov.uk/ofsted>

© Crown copyright 2020