

Inspection report for children's home

Unique reference number	SC019441
Inspector	Natalie Burton
Type of inspection	Interim
Provision subtype	Children's home

Registered person	Jubilee House Care Trust Limited
Registered person address	1st Floor, St. Davids House 11 Blenheim Court, Brownfields WELWYN GARDEN CITY Hertfordshire AL7 1AD
Responsible individual	Steve Stokes
Registered manager	Sam Perry
Date of last inspection	21/01/2015

Inspection date	12/03/2015
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Previous inspection	good
Enforcement action since last inspection	none

This inspection

This home was judged good at the last full inspection. At this interim inspection Ofsted judge that it has **sustained effectiveness**.

Since the last inspection, due to time constraints, the manager has addressed one requirement and two recommendations that were raised. Therefore, three requirements and one recommendation have been repeated.

The service has made improvements to the décor within the home. Young people's bedrooms are currently being decorated. Each room has a personalised theme that young people have been involved in choosing. For example, Lego, robot and space themes have been chosen as feature walls in some of the rooms. This ensures that young people have individual spaces where the environment is well maintained, and homely. However, due to time constraints, the young people's bathroom, has not been completed; there is a plan for this to be done later in the year.

Management have made changes to the mandatory training for all staff. This now includes plans for all staff to receive training in areas such as autism awareness, child sexual exploitation and communication training. However, due to time constraints, this has not been implemented. There is a clear schedule and courses booked for all staff to attend. This does not ensure that all staff currently have the necessary skills to meet all young people's individual needs.

The manager has made improvements to the home's location risk assessment. They have sought further information from external agencies, such as the police. However, they have not collated all this information to inform a completed risk assessment. There is currently minimal impact on young people due to the high level of supervision from staff when accessing the community.

Staff have made improvements to some recording of physical interventions. Records now include all the required information including a description of the measure of control used, and these are signed by management. However, during the inspection

it was noted that not all physical interventions have been recorded in the designated book. The lack of monitoring of physical interventions does not ensure that they are used only as a last resort, and may be missed when considering trends and patterns.

Management has made improvements to the records of body maps. They have changed the form to be completed; this now asks staff to state if this information has been passed to social workers, parents and school, and when this occurred. This means that staff actively promote the welfare of young people living at the home.

The service has improved the recruitment records held within the home. All staff files now contain all the required information. The systems now ensure that two references have been sought, and these have been verified. In addition, the human resources department of the organisation will complete a regular audit of the home regarding their recruitment files. This means young people are cared for by staff that are suitably checked and vetted.

Some improvement has been made to young people's records. The deputy manager has been robust in driving improvement in some of the records held. For example, individual incident reports are reviewed, and where identified, the strengths and weaknesses to the incident are discussed with the individual staff member to reflect on their practice. However, further improvement is needed for other records held within the home. Young people's individual risk assessments are inconsistent and lack clear detail of the action to take to reduce the risk. Management are aware of this shortfall, however, due to time constraints since the last inspection, they have not been able to fully address this area.

Observation during the inspection showed the relationships between staff and young people are warm, caring and staff have a good understanding of each young person's needs. Young people receive high levels of supervisions due to their vulnerability. Staff ensure that young people are fully able to exercise their choice. For example, which room they want to be in, what food they eat, and the activities they would like to do during their stay.

Information about this children's home

This short-break centre is run by a registered charity. It offers overnight short-break care places for up to five children and young people with learning disabilities, who may also have physical disabilities. Day care is also offered on the same site for children and young people with similar needs.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
21/01/2015	Full	good
26/03/2014	Interim	good progress
28/11/2013	Full	good
30/01/2013	Interim	good progress

What does the children's home need to do to improve further?

Statutory Requirements

This section sets out the actions which must be taken so that the registered person/s meets the Care Standards Act 2000, Children's Homes Regulations 2001 and the National Minimum Standards. The registered person(s) must comply with the given timescales.

Reg.	Requirement	Due date
17B (2001)	ensure that within 24 hours of the use of any measure of control, restraint or discipline in a children's home, a written record is made in a volume kept for the purpose of which shall include a-i (Regulation 17B (3)(a-i))	30/04/2015
27 (2001)	ensure that all persons employed receive appropriate training (Regulation 27(4)(a))	30/04/2015
31 (2001)	review the appropriateness and suitability of the location of the premises at least once in each calendar year (Regulation 31(1A)(b))	30/04/2015
31 (2001)	ensure that all parts of the children's home used by children are kept clean and reasonably decorated and maintained. (Regulation 31(2)(e))	30/04/2015

Recommendations

To improve the quality and standards of care further the service should take account of the following recommendation(s):

- ensure that records are clear, up to date and stored securely and contribute to an understanding of the child's life. (NMS22)

What inspection judgements mean

At the interim inspections we make a judgement on whether the home has improved in effectiveness, sustained effectiveness, or declined in effectiveness since the previous full inspection. This is in line with the *Inspection of children's homes: framework for inspection*.

Information about this inspection

The purpose of this inspection is to assure children and young people, parents, the public, local authorities and government of the quality and standard of the service provided. The inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service and to consider how well it complies with the relevant regulations and meets the national minimum standards.

The report details the main strengths, any areas for improvement, including any breaches of regulation, and any failure to meet national minimum standards. The judgements included in the report are made against the framework of inspection for children's homes.