

SC019441

Jubilee House Care Trust Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This short-break centre is run by a registered charity. It offers overnight, short-break care places for up to five children who have learning and/or physical disabilities. Day care is also offered on the same site for children who have similar needs.

The manager has been registered with Ofsted since 2004.

Inspection date: 3 February 2021

This monitoring visit

The home was judged as outstanding following a full inspection on 17 July 2019. Since September 2020, the provider has failed to notify Ofsted of two safeguarding concerns. Reports from the independent person have not been sent to Ofsted and the manager has failed to submit the revised statement of purpose and their six-monthly monitoring report to Ofsted within the required timescale. The purpose of this visit was to establish whether children are cared for safely and there is effective monitoring of the care provided to children.

No safety or safeguarding concerns were identified at this visit. The visit was a blended approach of remote and on-site activity. There were no children using the service at the time of the visit.

Independent visits have been taking place. The associated reports were viewed at the visit and are of good quality and include recommendations to improve practice. However, the reports from the independent visitor have not been sent to Ofsted within the required timescale. There has been a gap of nine months between report submission. Consequently, Ofsted does not have a current view of children's safety and well-being.

The manager has undertaken a six-monthly review of the children's care. However, she has not submitted the report to Ofsted, which further obstructs Ofsted's view of practice.

The manager has failed to submit the updated statement of purpose to Ofsted. The latest copy of the statement of purpose held by Ofsted is dated 2018. However, the updated version is held at the home and a copy is available to professionals and parents.

The manager has failed to notify Ofsted of two incidents at the home. However, the manager had dealt with the incidents effectively.

A complaint was received by Ofsted regarding the use of closed-circuit television (CCTV) in the communal areas of the home. The CCTV was installed in November 2020 but has not been in use since 23 December 2020. The manager and senior managers undertook risk assessments and produced a new policy. However, the manager did not obtain permission from parents or social workers and the use of the CCTV was not for the direct purposes of safeguarding children. The manager and senior leaders have made the decision that the CCTV will remain switched off.

Staff have worked hard to ensure that the service has remained open during the COVID-19 pandemic and that children continue to enjoy their time staying at the home. The staff have worked with social workers and education providers to ensure that children have been able to transition in and out of the service safely.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
17/07/2019	Full	Outstanding
03/10/2018	Full	Outstanding
07/08/2017	Full	Good
26/01/2017	Interim	Sustained effectiveness

What does the children's home need to do to improve?

Statutory Requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The registered person must— keep the statement of purpose under review and, where appropriate revise it; and notify HMCI of any revisions and send to HMCI a copy of the revised statement within 28 days of the revision. (Regulation 16 (3)(a)(b))	26 February 2021
The registered person must notify HMCI and each other relevant person without delay if— there is any other incident relating to a child which the registered person considers to be serious. (Regulation 40 (4)(e))	26 February 2021
The independent person must provide a copy of the independent person's report to HMCI. (Regulation 44 (7)(a))	26 February 2021
The registered person must— supply to HMCI a copy of the quality of care review report within 28 days of the date on which the quality of care review is completed. (Regulation 45 (4)(a))	26 February 2021

Information about this inspection

The purpose of this visit was to establish whether children are cared for safely and there is effective monitoring of the care provided to children.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: SC019441

Provision sub-type: Children's home

Registered provider: Jubilee House Care Trust Limited

Registered provider address: St. David's House, 11 Blenheim Court, Brownfields,
Welwyn Garden City, Hertfordshire AL7 1AD

Responsible individual: Steve Stokes

Registered manager: Sam Perry

Inspector

Trish Palmer, Social Care Inspector

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