

Inspection report for children's home

Unique reference number	SC016697
Inspection date	27/02/2012
Inspector	Thomas Webber
Type of inspection	Interim
Provision subtype	Children's home

Date of last inspection	17/05/2011
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Service information

Brief description of the service

This is a privately owned children's home which is registered to provide care and accommodation for up to four young people with emotional and/or behavioural difficulties. The home continues to be fully occupied.

The home is a detached house situated in a residential area near a city centre. It is close to local community facilities and the city centre is accessible by bus.

The inspection judgements and what they mean

Good progress	The children's home has demonstrated continued improvement in quality of care and outcomes for children and young people and where appropriate has addressed all requirements and the large majority of recommendations that were raised at the previous inspection.
Satisfactory progress	The children's home has maintained quality of care and outcomes for children and young people and where appropriate has addressed all requirements and the majority of recommendations that were raised at the previous inspection.
Inadequate progress	The children's home has failed to address one or more requirements and/or has not met the majority of recommendations and/or the quality of care and outcomes for children and young people have declined since the last full inspection.

Progress

Since their previous inspection the service is judged to be making **good** progress.

The overall quality rating for this service was judged as outstanding at the last full inspection undertaken in May 2011. One requirement was identified as part of that inspection. The Registered Individual has taken positive action to fully comply with this requirement which related to risk assessments for activities.

Young people benefit from living at a home which is extremely well managed. The home does not have a Registered Manager as this post is covered by the Registered Individual who continues to manage the home on a day-to-day basis. The Registered Individual demonstrates clear vision and effective leadership. The management style of the Registered Individual is seen as being very approachable and supportive. This is very much appreciated by both young people and staff. It also contributes to ensuring that young people enjoy stability and consistency of care.

Excellent staffing levels are maintained throughout the day and night. These ensure

that the individual and collective needs of young people are met. Young people benefit from being looked after by a staff team who are trained and competent to meet their needs. Staff are provided with the opportunities to develop their knowledge, expertise and competence by undertaking a range of training.

Young people receive care from a stable, dedicated staff team where young people continue to make excellent progress. They are fully supported to develop in all aspects of their lives: socially, emotionally and educationally. This level of support and encouragement provides them with opportunities to grow in confidence and expand their horizons, as individuals.

Young people live in an environment where warm, caring and supportive relationships exist between them and the staff. Young people are full of praise and are very appreciative of the care, support and services provided. They are also extremely positive about their overall experience of living at the home. Young people are relaxed and at ease within their environment and in the company of staff.

Young people live in a warm and welcoming environment where a homely, caring and relaxed atmosphere has been created. The home is maintained to a good standard being clean, tidy and comfortable. It is also well furnished. A number of improvements continue to be made to further enhance the living environment for young people. They are provided with their own bedrooms which are personalised to their individual tastes. The home provides young people with a good level of communal space. This together with good bath, shower and toilet facilities meets the individual and collective needs of young people. The doors to these facilities are fitted with suitable locks to promote the privacy and dignity of young people.

About this inspection

The purpose of this inspection is to assure children and young people, parents, the public, local authorities and government of the quality and standard of the service provided. The inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service and to consider how well it complies with the relevant regulations and meets the national minimum standards.

The report details the progress made by the provider since the last full inspection, identifies any further strengths, any areas for improvement and makes judgements as outlined in the *Inspection of children's homes – framework for inspection (March 2011)*.