

Inspection report for children's home

Unique reference number	SC016697
Inspector	Wendy Anderson
Type of inspection	Interim
Provision subtype	Children's home

Registered person	Chances CCFSS Limited
Registered person address	Chances Child Care & Family Support PO Box 5010 Gloucester (South) GL4 6YA
Responsible individual	Linda Wall
Registered manager	Linda Wall
Date of last inspection	22/08/2014

Inspection date	26/03/2015
Previous inspection	outstanding
Enforcement action since last inspection	none

This inspection

This home was judged outstanding at the last full inspection. At this interim inspection Ofsted judge that it has **sustained effectiveness**.

This home was judged outstanding at the last full inspection on 22 August 2014. The home has demonstrated its sustained effectiveness since their last inspection. At this inspection no requirements or recommendations were made.

Young people at the home continue to make excellent progress and have improved outcomes. All young people are involved in fulltime education. This is either at local school or home tuition. Those receiving home tuition have been admitted to the service since the last inspection. By receiving home tuition this has enabled the staff team to work intensively with the young people to settle them as both were very fragile when admitted to the home. Since this time they have thrived at the home and placements in school are now being sought for them. This includes gradual introduction to education with staff from the home providing support on site. The Registered Manager is very proactive in this area and is in discussions with education providers in order to facilitate this on an ongoing basis. This includes the Registered Manager seeking to appoint a qualified teacher.

Young people benefit from receiving exceptional care from a committed and well trained staff team who have the young people's safety and development central to all of their work. This drives them to provide an outstanding level of care. The team is very skilled in working with young people who are vulnerable and fragile. Staff have consistently and exceptionally high aspirations for all the young people and for themselves and strive to achieve these with great success. The basis of this work is the relationships the staff team develop with the young people. These are based on mutual trust and respect.

Managers and leaders of the home continue to robustly evaluate the work they undertake. They are innovative and incorporate research in to the development of the service and the training the staff team receive. In addition the Registered

Manager is in demand to provide training for fellow professionals as she and the service are viewed as a centre of excellence.

The team have developed effective working relationships with fellow professionals. This enables the team to share working practices and provide consistency for the young people they care for. The team also acts as advocate for young people, and challenging decisions which they feel are not in the best interest of young people. They will in this process provide alternative options which will enhance the work being done with the young people.

Admissions to the home are exceptionally well managed. The detailed pre-admission work ensures that not only are the new young person's needs are met but also those of the existing group. This approach means that staff are well equipped to meet young people's needs from the start of their placement. Work is also undertaken with current young people to prepare them for new admissions.

Young people at the home have a varied and nutritious diet. Menus cater for young people's cultural and dietary needs taking into account individual likes and dislikes. Meals are provided in a 'family' style. Young people enjoy being involved in the preparation of meals. They also enjoy baking with staff and sharing the results of this with other young people.

The standard of accommodation at the home remains high. It provides young people with a nurturing, homely and relaxed environment in which to thrive.

Time spent with the young people during this inspection evidenced the strength of their relationships with the staff team. Young people are very happy at the home and proud of it. They enthusiastically showed their art and craft work. They also showed videos of themselves at local dance classes. There is a lot of laughter at the home and young people really like the staff who care for them. This is a massive step for young people who have considerable attachment and trust issues.

Information about this children's home

This is a privately owned children's home which is registered to provide care and accommodation for up to four young people with emotional and/or behavioural difficulties.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
22/08/2014	Full	outstanding
27/01/2014	Interim	good progress
01/10/2013	Full	outstanding
18/02/2013	Interim	good progress

What inspection judgements mean

At the interim inspections we make a judgement on whether the home has improved in effectiveness, sustained effectiveness, or declined in effectiveness since the previous full inspection. This is in line with the *Inspection of children's homes: framework for inspection*.

Information about this inspection

The purpose of this inspection is to assure children and young people, parents, the public, local authorities and government of the quality and standard of the service provided. The inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service and to consider how well it complies with the relevant regulations and meets the national minimum standards.

The report details the main strengths, any areas for improvement, including any breaches of regulation, and any failure to meet national minimum standards. The judgements included in the report are made against the framework of inspection for children's homes.