

Children's homes - interim inspection

Inspection date	22/03/2016
Unique reference number	SC016697
Type of inspection	Interim
Provision subtype	Children's home
Registered person	Chances CCFSS Limited
Registered person address	3 Fairview Court, 119-127 Fairview Road, CHELTENHAM, Gloucestershire, GL52 2EX

Responsible individual	Linda Wall
Registered manager	Linda Wall
Inspector	Nicola Lownds

Inspection date	22/03/2016
Previous inspection judgement	Outstanding
Enforcement action since last inspection	None
This inspection	
The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection This home was judged Outstanding at the full inspection. At this interim inspection Ofsted judge that it has sustained effectiveness. The quality of care in this home remains high. Young people say they enjoy living here and have no complaints about how they are looked after. One young person said 'everything is fine here'. Young people are relaxed in the home, they build caring relationships with one another and have started to become attuned to each other's feelings. Staff genuinely care about young people and are at ease to give hugs and appropriate tactile affection. Young people are excited for the Easter celebrations and are looking forward to the imminent caravan holiday. Young people have started to make friends in the community; this was a goal from the homes development plan. Attendance at out of school clubs is slowly integrating young people into their local community. Disruptive outbursts from one young person are becoming less frequent. Staff support young people to find alternative ways to manage their feelings. Young people benefit from the registered managers skills in therapy, they engage with this frequently. When a significant incident occurs staff invest their time in supporting young people through it. Exceptionally well conducted debriefs with young people occur after events, these clearly represents their views. On the few occasions physical intervention has occurred these have been proportionate, to protect young people from harm. The time spent with young people when they are distressed is highly attentive offering hot drinks, blankets and sanctuary. Records are explicit and give a very good reflection of events. Staff revisit these with young people who openly talk about how staff could support them better to change the outcome. Young people are included in every aspect of planning their care; this is a very inclusive home. The registered manager deals with safeguarding concerns with rigor and empathy. Young people who disclose information about abuse are supported sensitively and with respect. The child protection policy works effectively when staff report	

safeguarding concerns to professionals. Sound collaboration with the police and Local Area Designated Officer (LADO) informs the registered manager in her decision making and works to keep young people safe.

Monitoring of the home by the registered manager is robust. She has a clear understanding of the homes strength and weaknesses; this enables her to drive the service forward. Staff invest in the critical analysis of their care of young people with a motivation to continually improve.

Information about this children's home

The home is registered to provide care and accommodation for up to four young people with emotional and/or behavioural difficulties. The home provides bespoke care that incorporates therapy facilitated by the Registered Manager who has the suitable qualification and clinical supervision to do so. The home is owned by a small private company.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
12/01/2016	CH - Full	Outstanding
26/03/2015	CH - Interim	sustained effectiveness
22/08/2014	CH - Full	Outstanding
27/01/2014	CH - Interim	Good Progress

What the inspection judgements mean

At the interim inspection we make a judgement on whether the home has improved in effectiveness, sustained effectiveness, or declined in effectiveness since the previous full inspection. This is in line with the *Inspection of children's homes: framework for inspection*.

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people living in the children's home. Inspectors considered the quality of work and the difference adults make to the lives of children and young people. They read case files, watched how professional staff work with children, young people and each other and discussed the effectiveness of help and care given to children and young people. Wherever possible, they talked to children, young people and their families. In addition the inspectors have tried to understand what the children's home knows about how well it is performing, how well it is doing and what difference it is making for the children and young people who it is trying to help, protect and look after.

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the *Guide to the children's homes regulations including the quality standards*.

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