

SC010699

Registered provider: Turning Point

Interim inspection

Inspected under the social care common inspection framework

Information about this children's home

Inspection date: 8 January 2018

Judgement at last inspection: Requires improvement to be good

Date of last inspection: 16 May 2017

Enforcement action since last inspection:

None

This inspection

The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection

A requires improvement to be good judgement resulted from the last full inspection. At this interim inspection, Ofsted judges that it has sustained effectiveness.

Eight requirements and eight recommendations resulted from the last full inspection. The home has achieved full compliance with six requirements and all of the recommendations. The two remaining requirements remain repeated in this inspection. One further requirement relating to the statement of purpose is included in this inspection.

Succession planning remains poor. The registered manager formally resigned her position on 31 October 2017. In April 2017, the management of the home passed to the interim manager. To date Ofsted has not received a formal application for registration of the interim manager. This represents an unacceptable drift in management arrangements. The statement of purpose does not accurately reflect the current management structure.

Despite this the home has experienced a period of stability since the last inspection. Managers have completed a formal monitoring report and this includes a workforce development plan. A rigorous development plan supports improved staff morale and retention. The increased scrutiny of the independent visitor, supports this. No staff members have left since the last inspection. Staff report a raised 'team spirit and dynamic' resulting from this stability and improved training provision. Staff know and understand each young person and practice with confidence. A placing professional who refers to the 'dedication and persistence of the staff team' supports this view.

Young people report sharing good relationships with staff and amongst each other. Improvements in young people's behaviour and a reduction in their missing behaviour illustrates this. One young person comments 'staff are always trying to help me.' One young person has moved onto semi-independent living since the last inspection. Another young person has successfully integrated into the home, following a planned admission.

Young people's attainment in education is improved. Staff liaise closely with schools to review and monitor young people's progress. Staff appropriately challenge placing authorities regularly to ensure young people receive the right type of education. Recently this resulted in a move onto a more suitable course for one young person, culminating in their improved attendance and engagement. When young people struggle to engage, staff are proactive and creative in seeking alternatives such as bespoke work experience courses, matched to the specific interests of young people. Engagement is encouraged by the withdrawal of televisions and internet connectivity during school hours.

Improvements in case recordings are mixed. Despite some case files showing improvements, one shows no recorded key work session since November 2017. This limits formal evidence of the progress and attainment of young people, in areas such as the development of independent living skills. Risk assessments are improved. Assessments address key areas of risk such as the potential use of weapons. Risk assessments remain reviewed regularly and inform and guide behaviour management effectively.

The home environment is improved. Repairs are complete on the damage to the living room ceiling and the hallway wall. Young people work with staff to complete extra chores and maintain their home.

A review of the appropriateness and location of the home is complete. However, it fails to assess the risk posed by gangs within the local area. A complete assessment will support staff in safeguarding young people and inform future admissions to the home.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
16/05/2017	Full	Requires improvement to be good
05/09/2016	Interim	Sustained effectiveness
11/04/2016	Full	Good
02/12/2015	Interim	Declined in effectiveness

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
36: Children's case records The registered person must maintain records ('case records') for each child which: (b) are kept up to date. (Regulation 36(1)(b))	16/04/2018
Statement of purpose The registered person must keep the statement of purpose under review and where appropriate revise it. (Regulation 16(2)(c))	16/4/2018
46: Review of premises (1) The registered person must review the appropriateness and suitability of the location of the premises used for the purposes of the children's home at least once in each calendar year taking into account the requirement in regulation 12(2)(c) (the protection of children standard).	16/04/2018

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people. Inspectors considered the quality of work and the differences made to the lives of children and young people. They watched how professional staff work with children and young people and each other and discussed the effectiveness of help and care provided. Wherever possible, they talked to children and young people and their families. In addition, the inspectors have tried to understand what the children's home knows about how well it is performing, how well it is doing and what difference it is making for the children and young people whom it is trying to help, protect and look after.

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

Using the 'Social care common inspection framework', this inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

Children's home details

Unique reference number: SC010699

Provision sub-type: Children's home

Registered provider address: 84 The Ridgeway, ENFIELD, Middlesex, EN2 8JQ

Responsible individual: Dawnette Legister

Registered manager: Post Vacant

Inspector

Barnaby Dowell, social care inspector

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Piccadilly Gate
Store Street
Manchester
M1 2WD

T: 0300 123 1231
Textphone: 0161 618 8524
E: enquiries@ofsted.gov.uk
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