

SC010699

Registered provider: Turning Point Care Ltd

Assurance inspection

Inspected under the social care common inspection framework

Information about this children's home

A private provider operates this home. The home provides care for up to five children with social and/or emotional difficulties.

The home registered with Ofsted in December 2001 and the manager registered in May 2018.

Inspection date: 8 February 2023

Date of last inspection: 2 August 2022

Judgement at last inspection: requires improvement to be good

Enforcement action since last inspection: none

Information about this inspection

At this inspection, the inspectors evaluated:

- the care of children
- the safety of children
- the effectiveness of leaders and managers.

Inspectors have looked closely at the experiences and progress of children, using the social care common inspection framework. This assurance inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Findings from the inspection

We did not identify any serious or widespread concerns in relation to the care or protection of children at this assurance inspection.

The care of children

At the time of the inspection, two children were living at the home. One child had returned to full-time education after a lengthy period of non-attendance. This is considerable progress for the child.

Relationships between staff and children are inconsistent. Warm interactions were observed between some staff and both children. However, other staff struggle to engage, motivate and positively influence the children in their care. For example, not all staff proactively motivate and encourage one child to leave or clean their bedroom.

Staff's knowledge and understanding of children's needs, backgrounds and early childhood experiences are variable. Some staff were unaware of children's statutory plans, for example a child's education, health and care plan. Additionally, children's views were not reflected in the records, such as their risk assessments.

The safety of children

Although inspectors did not identify any serious or widespread concerns during this inspection, further improvements are required in how staff assess and manage risk. Children's internet use is not risk assessed to ensure that they are safe when they are online. Additionally, there are no clear or effective strategies in place for preventing children from smoking at the home.

Staff do not follow the home's policy and procedures when they find illegal substances at the home. For example, on one occasion staff asked a child to dispose of cannabis in an outside bin, which is not in line with the home's policy and procedures.

Some potential hazards were found at the home, including boxes and large items being stored outside a child's bedroom, and cracked windowpanes in the conservatory.

Staff undertake regular and purposeful discussions with children about risk and this has helped to increase children's safety. For example, incidents of children going missing from home have reduced.

The effectiveness of leaders and managers

Some improvements have been made since the last inspection. Staff now receive regular supervision sessions and they attend frequent team meetings that focus on

developing their practice. Additionally, staff are provided with relevant training to ensure that they have the knowledge and skills to meet the needs of the children in their care.

All but one of the requirements raised at the last inspection have been satisfactorily addressed. The requirement in relation to protecting children has been repeated to address the shortfalls in safeguarding practice and the hazards identified at the home.

The independent person does not routinely seek the views of children when they visit to monitor the home. This undermines the manager's and the regulator's monitoring and oversight of the care provided for children.

The provider has not kept Ofsted informed of changes in the company's address and directors.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
02/08/2022	Full	Requires improvement to be good
16/12/2021	Interim	Declined in effectiveness
25/08/2021	Full	Requires improvement to be good
30/10/2019	Full	Requires improvement to be good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The protection of children standard is that children are protected from harm and enabled to keep themselves safe. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff— assess whether each child is at risk of harm, taking into account information in the child's relevant plans, and, if necessary, make arrangements to reduce the risk of any harm to the child; help each child to understand how to keep safe; have the skills to identify and act upon signs that a child is at risk of harm; understand the roles and responsibilities in relation to protecting children that are assigned to them by the registered person; take effective action whenever there is a serious concern about a child's welfare; and that the premises used for the purposes of the home are designed, furnished and maintained so as to protect each child from avoidable hazards to the child's health. (Regulation 12 (1) (2)(a)(i)(ii)(iii)(v)(vi)(d)) This requirement has been restated.	31 March 2023
The registered person must give notice in writing to HMCI, as soon as it is reasonably practicable to do so, if any of the following events take place or are expected by the registered person to take place — if the registered provider is an organisation—	31 March 2023

the organisation's name or address changes;

any change of director, manager, secretary or other similar officer of the organisation. (Regulation 49 (e)(i)(ii))

Recommendations

- The registered person should ensure that all children's case records (regulation 36) are kept up to date and reflect the child's wishes, feelings and views. ('Guide to the Children's Homes Regulations, including the quality standards', page 62, paragraph 14.3)
- The registered person should actively seek independent scrutiny of the home and make best use of information from independent and internal monitoring (including under regulations 44 and 45) to ensure continuous improvement. This should include actively seeking the views, wishes and feelings of the children, which should then be reflected in the monitoring reports. ('Guide to the Children's Homes Regulations, including the quality standards', page 55, paragraph 10.24)

Children's home details

Unique reference number: SC010699

Provision sub-type: Children's home

Registered provider: Turning Point Care Ltd

Responsible individual: Dawnette Legister

Registered manager: Simonette Sehindemi

Inspectors

Marina Tully, Social Care Inspector

Lisa Mulcahy, Social Care Inspector

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