

SC008488

Halliwell Homes Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This is a private children's home registered for up to eight children who may have emotional and/or behavioural difficulties.

The home offers education on-site at a registered school.

The registered manager's post is currently vacant.

Inspection date: 2 January 2020

This monitoring visit

This home was judged inadequate at the full inspection on 11 December 2019. Ofsted issued four compliance notices under Regulation 10 (health and well-being), Regulation 12 (protection of children), Regulation 13 (leadership and management) and Regulation 23 (medicines).

The purpose of this visit was to monitor the provider's compliance with the steps laid out under the compliance notices issued under Regulation 12 and Regulation 23. The compliance notices under Regulation 10 and Regulation 13 and previous requirements were not reviewed as part of this monitoring visit. These will be addressed at the next monitoring inspection of the home.

Managers have taken appropriate steps to address the shortfalls outlined in the compliance notice under Regulation 12. Managers have attended a safe practice workshop and it is planned that all staff will undergo this training. The training will revisit staff's roles and responsibilities in relation to safeguarding practices, including referring disclosures and allegations to the appropriate agencies.

Since the last inspection, a professionals meeting has been held in respect of one child and a safety plan implemented between the placing authority and the provider. This will ensure that the child's welfare and safety is promoted while residing at the home. There have not been any child protection concerns since the last inspection.

The interim manager has purchased a learning tool from Barnardo's. This will enable staff to talk to the children about relationships and keeping themselves safe.

Managers plan to reinvestigate a concern raised by a child regarding a physical intervention. This will be done when the member of staff involved has returned to work.

Since the last inspection, there have only been two physical interventions. Records show that the interim manager has reviewed these incidents to ensure safe practice by staff. Managers plan to meet on a monthly basis to review all incidents and physical interventions. This will enable them to look at any patterns or trends and identify any actions that staff will need to take to improve children's future safety.

Because of the changes that have been made and their positive impact on children's welfare and safety, the compliance notice issued under Regulation 12 has been met.

Since the last inspection, arrangements for the handling, recording, safekeeping, safe administration and disposal of medicines received into the children's home have improved. The interim manager has completed a full audit of all medication to ensure that the medication stock held correlates with the record of medication held. Medication records show that medication is administered at the correct intervals and is clearly recorded. All staff have undergone new medication training and the manager is currently completing competency assessments on all staff with regards to this area of their work.

As a result of the improvements made to the medication procedures, the compliance notice under Regulation 23 has been met.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
11/12/2019	Full	Inadequate
05/12/2018	Interim	Sustained effectiveness
12/06/2018	Full	Good
20/02/2018	Interim	Improved effectiveness

What does the children's home need to do to improve?

Statutory Requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
*The health and well-being standard is that— the health and well-being needs of children are met; children receive advice, services and support in relation to their health and well-being; and children are helped to lead healthy lifestyles. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff help each child to— achieve the health and well-being outcomes that are recorded in the child's relevant plans; understand the child's health and well-being needs and the options that are available in relation to the child's health and well-being, in a way that is appropriate to the child's age and understanding; take part in activities, and attend any appointments, for the purpose of meeting the child's health and well-being needs; and understand and develop skills to promote the child's well-being. (Regulation 10 (1)(a)(b)(c)(2)(a)(i)(ii)(iii)(iv))	26/01/2020
*The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that— helps children aspire to fulfil their potential; and promotes their welfare. In particular, the standard in paragraph (1) requires the registered person to— lead and manage the home in a way that is consistent with	26/01/2020

the approach and ethos, and delivers the outcomes, set out in the home's statement of purpose; ensure that staff work as a team where appropriate; ensure that staff have the experience, qualifications and skills to meet the needs of each child; ensure that the home has sufficient staff to provide care for each child; ensure that the home's workforce provides continuity of care to each child; understand the impact that the quality of care provided in the home is having on the progress and experiences of each child and use this understanding to inform the development of the quality of care provided in the home; and use monitoring and review systems to make continuous improvements in the quality of care provided in the home. (Regulation 13 (1)(a)(b)(2)(a)(b)(c)(d)(e)(f)(h))	
The care planning standard is that children— receive effectively planned care in or through the children's home; and have a positive experience of arriving at or moving on from the home. In particular, the standard in paragraph (1) requires the registered person to ensure— that children are admitted to the home only if their needs are within the range of needs of children for whom it is intended that the home is to provide care and accommodation, as set out in the home's statement of purpose; that arrangements are in place to— ensure the effective induction of each child into the home; manage and review the placement of each child in the home; and that each child's relevant plans are followed. (Regulation 14 (1)(a)(b)(2)(a)(b)(i)(ii)(c))	31/01/2020

No measure of control or discipline which is excessive, unreasonable or contrary to paragraph (2) may be used in relation to any child. The following measures may not be used to discipline any child— any form of corporal punishment; any punishment involving the consumption or deprivation of food or drink; any restriction, other than one imposed by a court or in accordance with regulation 22 (contact and access to communications), on— a child's contact with parents, relatives or friends; visits to the child by the child's parents, relatives or friends; a child's communications with any persons listed in regulation 22(1) (contact and access to communications); or a child's access to any internet-based or telephone helpline providing counselling for children; the use or withholding of medication, or medical or dental treatment; the intentional deprivation of sleep; imposing a financial penalty, other than a requirement for the payment of a reasonable sum (which may be by instalments) by way of reparation; any intimate physical examination; withholding any aids or equipment needed by a disabled child; any measure involving a child imposing any measure against another child; or any measure involving punishing a group of children for the behaviour of an individual child. (Regulation 19 (1)(2)(a)(b)(c)(i)(ii)(iii)(iv)(d)(e)(f)(g)(h)(i)(j))	31/01/2020
The registered person must ensure that—	31/01/2020

within 24 hours of the use of a measure of control, discipline or restraint in relation to a child in the home, a record is made which includes—

the name of the child;

details of the child's behaviour leading to the use of the measure;

the date, time and location of the use of the measure;

a description of the measure and its duration;

details of any methods used or steps taken to avoid the need to use the measure;

the name of the person who used the measure ('the user'), and of any other person present when the measure was used;

the effectiveness and any consequences of the use of the measure; and

a description of any injury to the child or any other person, and any medical treatment administered, as a result of the measure;

within 48 hours of the use of the measure, the registered person, or a person who is authorised by the registered person to do so ('the authorised person')—

has spoken to the user about the measure; and

has signed the record to confirm it is accurate; and

within 5 days of the use of the measure, the registered person or the authorised person adds to the record confirmation that they have spoken to the child about the measure. (Regulation 35 (3)(a)(i)(ii)(iii)(iv)(v)(vi)(vii)(viii) (b)(i)(ii)(c)(iv))

*These requirements are subject to a compliance notice.

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: SC008488

Provision sub-type: Children's home

Registered provider: Halliwell Homes Limited

Registered provider address: 1 Tape Street, Stoke-on-Trent ST10 1BB

Responsible individual: Judith James

Registered manager: post vacant

Inspectors

Michelle Bacon, social care inspector

Pauline Yates, social care inspector

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