

# SC008274

Registered provider: Searchlight Care Services Limited

Interim inspection

Inspected under the social care common inspection framework

## **Information about this children's home**

This is a privately owned children's home that is registered to provide care and accommodation for one young person who has experienced adverse childhood experiences that have led to associated trauma and presenting complex behaviours and social and/or emotional difficulties.

The current manager has been registered with Ofsted since August 2017 and holds a level 5 qualification in leadership and management.

**Inspection date: 2 January 2020**

**Date of last inspection:** 8 October 2019

**Judgement at last inspection:** good

**Enforcement action since last inspection:** none

## **This inspection**

### **The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection**

This home was judged good at the last full inspection.  
At the interim inspection, Ofsted judges that it has sustained effectiveness.

Since the full inspection, the young person continues to make steady progress in all aspects of her life, including education, social and health development.

The young person has benefited from a consistent staff team, which has provided her with the opportunity to form meaningful relationships with staff. This has contributed to the young person feeling happy and settled at the home.

Staff have a good understanding of the young person's personality, moods and behaviours. Staff quickly detect and act on any changes to her behaviours. For instance, they instigate key-work sessions that help the young person to reflect on her feelings and behaviours.

The young person knows how to complain and staff listen to and act on her wishes and feelings, which makes the young person feel valued.

The young person benefits from clear rules and boundaries, which are consistently applied by staff. The young person is well behaved. She has never gone missing and she does not display behaviour that requires staff to use physical intervention.

The staff feel supported and well led by the manager. Regular supervision is carried out and records show the matters discussed and reflective points for staff. This supports and guides staff in their roles.

The manager has good, effective monitoring systems in place to review the quality of care. This monitoring assists leaders and managers to identify areas of development for the home, to improve the care that the young person receives.

Staff work collaboratively with key stakeholders, including parents, the school and the placing authority. This ensures that the young person receives coordinated care.

The manager has acted to address the requirements and recommendation from the full inspection. Fire checks are now regularly carried out. Complaints are now recorded in greater detail and the home now has a children's guide that is more personalised.

## Recent inspection history

| Inspection date | Inspection type | Inspection judgement            |
|-----------------|-----------------|---------------------------------|
| 08/10/2019      | Full            | Good                            |
| 20/03/2019      | Interim         | Improved effectiveness          |
| 15/01/2019      | Full            | Requires improvement to be good |
| 29/01/2018      | Interim         | Not judged                      |

## **Information about this inspection**

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

Inspectors have looked closely at the experiences and progress of children and young people, using the 'Social care common inspection framework'. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

## Children's home details

**Unique reference number:** SC008274

**Provision sub-type:** Children's home

**Registered provider:** Searchlight Care Services Limited

**Registered provider address:** Marcus House, Parkhall Road, Longton, Stoke-on-Trent ST3 5XA

**Responsible individual:** Paul Turner

**Registered manager:** Janice Jacques

## Inspector

Dave Carrigan, Social Care Inspector

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