

Inspection report for children's home

Unique reference number	SC006921
Inspector	Juanita Mayers
Type of inspection	Interim
Provision subtype	Children's home

Registered person	Five Rivers Child Care Limited
Registered person address	47 Bedwin Street SALISBURY SP1 3UT

Responsible individual	Mausumi Maulik
Registered manager	Naome Cynthia Muzeremwi
Date of last inspection	13/08/2014

Inspection date	03/03/2015
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Previous inspection	good
Enforcement action since last inspection	none

This inspection

This home was judged good at the last full inspection. At this interim inspection Ofsted judge that it has **sustained effectiveness**.

Since the previous inspection the service is judged sustained effectiveness. At the last inspection, in August 2014 the overall effectiveness was judged as good. The home has addressed the two recommendations from the last inspection. Since the last inspection young people continue to thrive and do well in a nurturing environment. They are making good progress in line with care plan. This enables them to maximise their full potential. Young people positively engage with the on-site psychotherapy which helps to promote all aspects of their development. Most young people are in mainstream education, for those unable to access mainstream education the organisation offers an alternative in-house programme. Some young people are preparing for GCSE's and have plans for the future. One young person commented that the in-house education 'is the best, I want to say here just for the education'.

Young people are encouraged to have ambition and plan for their future. They are proud of their achievements, staff reinforce with praise. Young people have accessed part-time work which further aids their self-esteem. The service operates within a therapeutic crisis intervention model. Young people have an individual crisis management plan. Staff are supported with these by weekly sessions with a psychotherapist. Staff are trained in this method and report that the approach gives collective structure to team working; they can see positive results which gives them a sense of achievement.

Safeguarding arrangements promote the wellbeing and safety of all young people. The home recognises its limitations and will seek to move on in a planned way where young people they are unable to keep safe. Examples of this are young people who go missing for extended periods of time, and the home is unable to substantially reduce the associated risks.

Young people benefit from structured independent living programmes, staff work closely with young people to ensure transitions can meet the individual needs of a young person and any move is planned. Staff will advocate for young people where

they consider planned accommodation is inappropriate to keep a young person safe.

Young people benefit from a homely family environment, a talented young person's art is displayed throughout the home; pictures of young people decorate the lounge area.

A young person said 'it's like living with a family'. Positive interactions between young people and staff were observed based on humour and play, resulting in appropriate behaviour, Management and staff having a good understanding of the individual needs of the young people recognising behaviour triggers, using praise and encouragement to de-escalate situations.

Young people re settled in the home, have good constructive relationships with staff and do not want to move from the home.

Staff have worked in the home for a long time and work well together; they are a positive and energetic team. Staffing levels are good and sufficient to meet the needs of the young people living at the home.

Staff are positive about the support they receive in the home. A staff member commented the manager encourages us to grow and develop; she encourages us to work independently and provides supervision and support to enable this.

Professionals commented, the home has a 'fantastic' manager and skilled staff who work well often, in difficult situations whilst keeping clear lines of communication. Parents described good communication on the care and planning for their young people.

Young people benefit from leaders and managers who strive to continually improve the service for young people, they are committed to being 'child focused' and are building on the existing strengths of the home.

Information about this children's home

The home is registered to accommodate and provide education for up to five children or young people. The provider is an organisation and a limited company, with a number of children's homes.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
13/08/2014	Full	good
31/10/2013	Interim	good progress
14/06/2013	Full	good
17/01/2013	Interim	inadequate progress

What does the children's home need to do to improve further?

Statutory Requirements

This section sets out the actions which must be taken so that the registered person/s meets the Care Standards Act 2000, Children's Homes Regulations 2001 and the National Minimum Standards. The registered person(s) must comply with the given timescales.

Reg.	Requirement	Due date
33 (2001)	the independent shall interview with consent parents and relatives in order to form and opinion as to whether the conduct of the children's home promotes the wellbeing of the children accommodated there; Regulation 33(8)(a)(ii)	31/03/2015

What inspection judgements mean

At the interim inspections we make a judgement on whether the home has improved in effectiveness, sustained effectiveness, or declined in effectiveness since the previous full inspection. This is in line with the *Inspection of children's homes: framework for inspection*.

Information about this inspection

The purpose of this inspection is to assure children and young people, parents, the public, local authorities and government of the quality and standard of the service provided. The inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service and to consider how well it complies with the relevant regulations and meets the national minimum standards.

The report details the main strengths, any areas for improvement, including any breaches of regulation, and any failure to meet national minimum standards. The judgements included in the report are made against the framework of inspection for children's homes.