

Inspection report for children's home

Unique reference number	SC005041
Inspector	Sandra King
Type of inspection	Interim
Provision subtype	Children's home

Registered person	Daisybrook Limited
Registered person address	5th Floor, Metropolitan House 3 Darkes Lane POTTERS BAR Hertfordshire EN6 1AG
Responsible individual	Mark O'Donnell
Registered manager	Ann Pritchard
Date of last inspection	28/01/2015

Inspection date	27/03/2015
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Previous inspection	good
Enforcement action since last inspection	none

This inspection

This home was judged good at the last full inspection. At this interim inspection Ofsted judge that it has **sustained effectiveness**.

Children and young people, with a range of disabilities and complex health needs, benefit from a sustained level of care during their time at the home. This is reflected in a parents comment: 'The entire place has been absolutely fantastic. Home is amazing, I trust this place with (young person) more than I trust my own family with him.' Children and young people seemed relaxed, safe and content during their stay.

Since the last inspection, the group of young people has remained the same and they benefit from the stability of this home with its structures and routines. Observations and records demonstrate that the staff team are aware of the differing needs of young people and respond to these well. A social worker reported: 'My working relationship with the home is a very positive one. They are very helpful and forthcoming with information and seek advice where this is necessary. They have a very good knowledge of the young person and appear to have a very good relationship with her'.

The Registered Manager has responded promptly to the previous requirements and recommendations of the last inspection. She has worked hard to establish an improved evaluation of all the training and is more proactive in obtaining feedback from other professional and parents. She has introduced a new monitoring audit of missing local authority paperwork to ensure staff are able to meet the holistic needs of young people in accordance with their care plans.

The home provides a safe and secure environment to vulnerable young people. Effective health and safety procedures are integral to the daily running of the home. Regular fire drills ensure both staff and young people are familiar with evacuation procedures. All of which ensures the home is a safe place for young people to live.

Young people continue to receive support from a staff group who know each young person well. Stable placements continue to exist because of the effective relationships staff have with young people. This ensures young people's needs are met.

Information about this children's home

This home is operated by a private organisation. It is registered to accommodate up to 10 young people with a range of disabilities, including physical disability, learning disability, and complex needs. It offers long term care and short-breaks.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
28/01/2015	Full	good
29/03/2014	Interim	good progress
12/12/2013	Full	outstanding
04/02/2013	Interim	good progress

What inspection judgements mean

At the interim inspections we make a judgement on whether the home has improved in effectiveness, sustained effectiveness, or declined in effectiveness since the previous full inspection. This is in line with the *Inspection of children's homes: framework for inspection*.

Information about this inspection

The purpose of this inspection is to assure children and young people, parents, the public, local authorities and government of the quality and standard of the service provided. The inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service and to consider how well it complies with the relevant regulations and meets the national minimum standards.

The report details the main strengths, any areas for improvement, including any breaches of regulation, and any failure to meet national minimum standards. The judgements included in the report are made against the framework of inspection for children's homes.