

SC003884

Registered provider: One to One Crisis Intervention Ltd

Interim inspection

Inspected under the social care common inspection framework

Information about this children's home

This children's home provides care and accommodation for one young person who has emotional and/or behavioural difficulties.

Inspection date: 27 February 2019

Judgement at last inspection: good

Date of last inspection: 26 April 2018

Enforcement action since last inspection: none

This inspection

The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection

This home was judged to be good at the last full inspection. At the interim inspection, Ofsted judges that it has sustained effectiveness.

Young people continue to make very good progress. The current young person arrived at the home not engaged at all in education and was refusing to attend school. The staff worked hard to find an appropriate educational placement. Due to consistent encouragement and support from the staff, the young person is now achieving an excellent record of attendance. The young person is achieving well educationally and will sit their GCSE examinations in the summer. A plan for them to go on to further education to undertake a vocational qualification is in place. The young person is fully engaged and enthusiastic about this plan.

The staff support the young people effectively to develop their independent living skills. Young people learn to enjoy free time responsibly in the community and to independently use public transport. They successfully make friends and join clubs relating to their hobbies. This is a major achievement for some young people, who, when they arrive at the home, find it too hard to join in with community activities and

will not leave the home alone.

Safeguarding incidents in the home are well managed. Young people report that they feel safe living in the home. The staff achieve an appropriate balance between allowing the young people to take age-appropriate risks and keeping them safe, such as supporting one young person to travel independently to school using public transport.

The experienced and stable staff team manages the behaviour of young people effectively through consistently and fairly implementing boundaries and appropriate rules. Young people benefit from the nurturing and stable environment at the home. The behaviour of the current young person has improved. Incidents of physical aggression towards adults are markedly less. The current young person no longer goes missing or needs to be physically restrained by the staff to keep them or others safe.

Since the last inspection, a manager has been registered and is providing clear leadership and direction to the staff team. All requirements from the previous inspection are fully met.

The home provides a warm and homely environment for young people that reflects their interests, particularly in the bedrooms, which are personalised. The home has been redecorated and there are photographs of young people around the home. The manager understands that the appearance of the office currently detracts from the otherwise homely environment. He is in the process of changing this into a room that young people can use and freely access.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
26/04/2018	Full	Good
04/10/2017	Full	Requires improvement to be good
10/11/2016	Interim	Improved effectiveness
16/06/2016	Full	Good

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people. Inspectors considered the quality of work and the differences made to the lives of children and young people. They watched how professional staff work with children and young people and each other and discussed the effectiveness of help and care provided. Wherever possible, they talked to children and young people and their families. In addition, the inspectors have tried to understand what the children's home knows about how well it is performing, how well it is doing and what difference it is making for the children and young people whom it is trying to help, protect and look

after.

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

Using the 'Social care common inspection framework', this inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

Children's home details

Unique reference number: SC003884

Provision sub-type: Children's home

Registered provider: One To One Crisis Intervention Ltd

Registered provider address: One To One Crisis Intervention Ltd, 5 Newton Road, Kingsteignton, Newton Abbot, Devon TQ12 3AL

Responsible individual: Annie Westbrook

Registered manager: Andrew Edwards

Inspector

Tina Maddison, social care inspector

The Office for Standards in Education, Children's Services and Skills (Ofsted) regulates and inspects to achieve excellence in the care of children and young people, and in education and skills for learners of all ages. It regulates and inspects childcare and children's social care, and inspects the Children and Family Court Advisory and Support Service (Cafcass), schools, colleges, initial teacher training, further education and skills, adult and community learning, and education and training in prisons and other secure establishments. It assesses council children's services, and inspects services for looked after children, safeguarding and child protection.

If you would like a copy of this document in a different format, such as large print or Braille, please telephone 0300 123 1231, or email enquiries@ofsted.gov.uk.

You may reuse this information (not including logos) free of charge in any format or medium, under the terms of the Open Government Licence. To view this licence, visit <http://www.nationalarchives.gov.uk/doc/open-government-licence>, write to the Information Policy Team, The National Archives, Kew, London TW9 4DU, or email: psi@nationalarchives.gsi.gov.uk.

This publication is available at <http://www.gov.uk/government/organisations/ofsted>.

Interested in our work? You can subscribe to our monthly newsletter for more information and updates: <http://eepurl.com/iTrDn>.

Piccadilly Gate
Store Street
Manchester
M1 2WD

T: 0300 123 1231
Textphone: 0161 618 8524
E: enquiries@ofsted.gov.uk
W: <http://www.gov.uk/ofsted>

© Crown copyright 2019