

SC003884

Registered provider: One to One Crisis Intervention Ltd

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

This home provides care for one child. It is part of a small organisation.

There is a registered manager in post.

Inspection dates: 9 and 10 February 2023

Overall experiences and progress of children and young people, taking into account **outstanding**

How well children and young people are helped and protected **good**

The effectiveness of leaders and managers **outstanding**

The children's home provides highly effective services that consistently exceed the standards of good. The actions of the children's home contribute to significantly improved outcomes and positive experiences for children and young people who need help, protection and care.

Date of last inspection: 18 August 2021

Overall judgement at last inspection: good

Enforcement action since last inspection: none

Recent inspection history

Inspection date	Inspection type	Inspection judgement
18/08/2021	Full	Good
21/05/2019	Full	Requires improvement to be good
27/02/2019	Interim	Sustained effectiveness
26/04/2018	Full	Good

Inspection judgements

Overall experiences and progress of children and young people: outstanding

This home is welcoming and homely. It is decorated and maintained to a high standard. The child who lives here spoke very fondly of their carers. This child has made significant progress from their starting point.

There is an embedded nurturing ethos. The child feels valued and cared for. Carers consistently promote manners and kindness. The child enjoys hugs with carers.

All meals are home cooked from scratch using healthy foods. This has had a very positive impact on the child. Their self-esteem has soared due to their evident weight loss. The child is also enjoying cooking and sharing meals with carers. Takeaway food is not used as a reward. This is helping the child to learn healthy habits.

It took several weeks to secure a school place for the child. Due to the registered manager's tenacity, the child is now attending school full-time. The child is also enjoying numerous regular activities. They proudly showed the inspector their police cadet's uniform. The child has also started swimming lessons and again proudly showed the inspector their 5-metre badge.

Another child who previously lived at the home has moved back to live with a family member. This child made considerable progress during their time at the home.

How well children and young people are helped and protected: good

The child told the inspector that they do not run away and have not felt the need to do so since moving into the home. Prior to moving in, their missing-from-home behaviour was a significant concern.

Safeguarding concerns are managed well. Action taken to address any issues is robust and timely.

The registered manager is working closely with mental health professionals to promote the child's mental well-being. There has been a reduction in the child's medication, which is in line with their progress.

There have been two medication errors. The registered manager ensured that increased safeguards were put in place to reduce the risk of any further issues.

The child does not have the skills to keep themselves safe online. Plans are in place for this learning. The registered manager has talked these plans through with the child.

Behaviour management is child-centred and nurturing. Consequences are used on a minimal basis and are appropriate.

The effectiveness of leaders and managers: outstanding

The registered manager has high aspirations for children. Her practice is child-centred, and she drives best outcomes. When practice concerns are identified, the registered manager ensures that action taken is robust. Reflection and learning opportunities are also promoted by the manager.

The registered manager is a strong advocate for children. She is tenacious in her challenge to other professionals when promoting children's best interests.

Prior to the child moving in, the registered manager devised practical learning for the care team. This helped carers know what to do when children go missing and enabled them to explore what barriers they may face.

Records are clear and important information is accessible for carers. Care planning evolves with the needs of children. This again demonstrates the drive for children to progress from their starting points.

Training for the care team is closely monitored and up to date. This ensures that the care team has current knowledge about how to meet children's needs.

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Children's home details

Unique reference number: SC003884

Provision sub-type: Children's home

Registered provider: One to One Crisis Intervention Ltd

Registered provider address: 5 Newton Road, Kingsteignton, Newton Abbot,
Devon TQ12 3AL

Responsible individual: Annie Westbrook

Registered manager: Ryasia Chambers

Inspector

Polly Soper, Social Care Inspector

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