

SC003792

Lifeworks Charity Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This home is operated by a charitable trust. It provides care for up to 10 children who may have sensory impairment, learning disabilities and/or physical disabilities. This includes up to four residential and six short-break places. Currently, two children live in the home, and 12 children visit for short breaks.

The registered manager post has been vacant since January 2023. A manager was appointed in March 2023. They have withdrawn their application to register with Ofsted following a decision by the provider to close the home.

The registered provider has notified Ofsted of its intention to close the home at the end of October 2023.

Inspection date: 12 September 2023

This monitoring visit

Serious concerns in relation to the care and protection of children were identified at the assurance inspection that was carried out on 29 June 2023. Following that inspection, a compliance notice relating to the quality and purpose of care standard was issued. Ofsted completed a monitoring visit to determine if the compliance notice had been met on 8 August 2023. At that visit, we deemed that it had not been met and a new compliance notice was issued. This visit was completed to monitor the notice.

The compliance notice required the provider to address failings in respect of the management oversight of the home to ensure that children are cared for safely. The notice also outlined the need for urgent action to be taken to improve the home environment to ensure that decoration and furnishings are suitable and that the premises provide a welcoming environment for children.

Management oversight has been significantly increased to ensure that standards of care improve. Leaders and managers are now visible in the home daily to provide support to the care team. A new handover process has been implemented to ensure that carers are sharing information about children's needs between shifts effectively. Thorough audits of care records are being routinely completed. This is helping to identify and promote learning opportunities for the care team. This is also helping to ensure that carers are clear about the needs of each individual child and how to meet these needs.

Leaders and managers have worked hard to improve the environment for children. A great deal of maintenance and refurbishment work has been completed. A few areas that are outstanding are planned to be completed. This includes installing a shutter in the kitchen area, which was a recommendation from a fire safety visit. Overall, the environment is now welcoming and homely for children.

At this visit, no serious ongoing concerns were identified regarding the care or protection of children. The compliance notice is met.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
03/05/2023	Full	Requires improvement to be good
21/06/2022	Full	Requires improvement to be good
16/06/2021	Full	Good
03/12/2019	Full	Good

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: SC003792

Provision sub-type: Children's home

Registered provider: Lifeworks Charity Limited

Registered provider address: Lescaze Offices Room, 33 Shinnars Bridge,
Dartington, Totnes, Devon TQ9 6JD

Responsible individual: Laura Fraser-Crewes

Registered manager: Post vacant

Inspector

Polly Soper, Regulatory Inspection Manager

The Office for Standards in Education, Children's Services and Skills (Ofsted) regulates and inspects to achieve excellence in the care of children and young people, and in education and skills for learners of all ages. It regulates and inspects childcare and children's social care, and inspects the Children and Family Court Advisory and Support Service (Cafcass), schools, colleges, initial teacher training, further education and skills, adult and community learning, and education and training in prisons and other secure establishments. It assesses council children's services, and inspects services for looked after children, safeguarding and child protection.

If you would like a copy of this document in a different format, such as large print or Braille, please telephone 0300 123 1231, or email enquiries@ofsted.gov.uk.

You may reuse this information (not including logos) free of charge in any format or medium, under the terms of the Open Government Licence. To view this licence, visit

www.nationalarchives.gov.uk/doc/open-government-licence, write to the Information Policy Team, The National Archives, Kew, London TW9 4DU, or email: psi@nationalarchives.gsi.gov.uk.

This publication is available at <http://reports.ofsted.gov.uk/>.

Interested in our work? You can subscribe to our monthly newsletter for more information and updates: <http://eepurl.com/iTrDn>.

Piccadilly Gate
Store Street
Manchester
M1 2WD

T: 0300 123 1231
Textphone: 0161 618 8524
E: enquiries@ofsted.gov.uk
W: www.gov.uk/ofsted

© Crown copyright 2023