

SC001531

Registered provider: Catholic Care (Diocese of Leeds)

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

The home is registered to provide care for up to seven children or young people who may have a range of emotional and/or behavioural difficulties, and who may also have experienced abuse, neglect or exclusions.

The staff provide care and support to children and young people who present with a range of issues, such as substance misuse, attachment difficulties and challenging behaviour.

The home has an interim manager who has been in post since April 2019.

Inspection dates: 19 to 20 November 2019

Overall experiences and progress of children and young people, taking into account **good**

How well children and young people are helped and protected **good**

The effectiveness of leaders and managers **good**

The children's home provides effective services that meet the requirements for good.

Date of last inspection: 10 December 2018

Overall judgement at last inspection: good

Enforcement action since last inspection: none

Recent inspection history

Inspection date	Inspection type	Inspection judgement
10/12/2018	Full	Good
26/09/2017	Full	Good
14/03/2017	Interim	Improved effectiveness
01/11/2016	Full	Outstanding

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The registered person must compile in relation to the children's home a statement ('the statement of purpose') which covers the matters listed in Schedule 1. The registered person must— keep the statement of purpose under review and, where appropriate, revise it; and notify HMCI of any revisions and send HMCI a copy of the revised statement within 28 days of the revision. (Regulation 16(1)(3)(a)(b))	24/01/2020
The registered provider must appoint a person to manage the children's home if— there is no registered manager in respect of the home; and the registered provider— is an organisation or a partnership; does not satisfy regulation 28; or is not, or does not intend to be, in day-to-day charge of the home. If the registered provider appoints a person to manage the home, the registered provider must, without delay, give HMCI notice of— the name of the person so appointed; and the date on which the appointment takes effect. (Regulation 27(1)(2))	24/04/2020

Inspection judgements

Overall experiences and progress of children and young people: good

The young people are experiencing a positive sense of stability, safety and security. They feel supported by the staff, who are resilient and focused on the young people. The staff have helped one young person move to supported living and continue to have contact with him and advocate on his behalf to ensure that he continues to receive positive support.

The interim manager and staff provide a homely environment which is enabling the young people to make positive progress and have access to support to address any challenging emotional and behavioural needs.

All the young people have bespoke education plans which support them to enjoy school and achieve, and they have positive attendance. Since the last inspection, two young people have completed their GCSEs and have made plans for their post-16 education.

Staff support the young people to access positive activities, such as snooker, horse-riding, go-karting, camping and holidays abroad, to help them develop their self-confidence and social skills.

Young people's health needs are met. The staff work in partnership with health professionals, provide positive physical activities, have links to specialist support and make referrals to support any additional health and developmental needs.

The young people say that they are happy and settled and that they can build relationships with the staff, other professionals and their families. They are supported to see their families, and they feel listened to and have a voice in the running of the home.

How well children and young people are helped and protected: good

The young people feel safe and secure. There are robust systems in place to safeguard the young people. Staff work effectively with professionals, families and other agencies to ensure that plans reflect the young people's needs, and risks assessments are regularly reviewed and monitored. The number of missing from home episodes and incidents of criminal behaviour have reduced by involving young people and professions in their care planning.

The staff have accessed training which has enabled them to develop their responses to young people's emotional and behavioural needs. This additional knowledge enables them to better support young people to manage their own behaviour. The staff use de-escalation and restorative practice to help young people make better decisions when they are struggling or in crisis, and to manage their emotions.

The manager and the staff have a good understanding of the issues which could have an effect on the young people, such as county lines, child sexual exploitation and radicalisation, and have accessed relevant training and worked with other agencies to update risk assessments.

The manager and staff are proactive in offering young people positive activities in the home and the community and have structure and routines which provide the young people with consistency.

The young people say that they feel safe, valued and have a sense of belonging, and that the staff care about them and do everything they can to keep them safe.

The effectiveness of leaders and managers: good

The home is being managed by an interim manager during a period of recruitment. She is aspirational for the young people and staff. She advocates and challenges to ensure that the young people's needs are being fully met. There are robust systems in place to monitor and track young people's progress and she has put in place interventions to enable young people to make positive progress.

This manager has a good understanding of the strengths of the home and areas for development that have affected the home over the past year due to managerial change. The manager has also acknowledged how this could affect the young people and staff. She has used supervision, training and staff meetings to create a sense of normality and has been open and honest with the young people to support them all in managing change.

Senior managers have supported the manager to implement positive changes in the home to reflect the success of the young people. Staff have been encouraged to model positive and reflective practice to better meet the needs of the young people.

The manager has a robust attitude to ensuring that the home will accept new admissions only after implementing a robust impact assessment. She is passionate that the young people in her care should continue to enjoy the stability they have achieved and continue to thrive.

Professionals confirm that the home is well run and provides security and stability for the young people, and that the manager and staff know the young people very well and work in partnership with them to progress the young people's plans.

The young people said that the manager and staff allow them to have a voice through young people's meetings, key-work sessions and monthly consultations. They said that the manager and staff are responsive and act on the young people's wishes and feelings.

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people. Inspectors considered the quality of work and the differences made to the lives of children and young people. They watched how professional staff work with children and young people and each other and discussed the effectiveness of help and care provided. Wherever possible, they talked to children and young people and their families. In addition, the inspectors have tried to understand what the children's home knows about how well it is performing, how well it is doing and what difference it is making for the children and young people whom it is trying to help, protect and look after.

Using the 'Social care common inspection framework', this inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

Children's home details

Unique reference number: SC001531

Provision sub-type: Children's home

Registered provider: Catholic Care (Diocese of Leeds)

Registered provider address: 11 North Grange Road, Leeds LS6 2BR

Responsible individual: Carol Hill

Registered manager: Post vacant

Inspector

Noel Cooper: social care inspector

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