

Compliance action taken for childcare provision

Ref: EY430234/6091668

Date: 2 December 2025

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 7 July 2025, the provider notified us about matters relating to safeguarding policies and procedures, concerns about children's safety and welfare, supervision of staff, paediatric first aid, supporting and understanding children's behaviour, safety and suitability of premises, environment and equipment, and information and record keeping. On 22 August and 4 September 2025, the provider notified us about matters relating to suitability of premises, environment and equipment and health. The notifications mean that the provider met their legal responsibility as set out in the Statutory framework for the early years foundation stage to notify Ofsted of significant events.

On 19 November 2025, we carried out a regulatory visit. We found the provider was not meeting some of the requirements. We have issued actions for the provider to take.

Actions needed by 16 December 2025:

- ensure that all staff know the policy and procedure for managing allegations against staff and reporting concerns about children; that there is no unnecessary delay in reporting concerns and concerns are reported in line with local safeguarding partnership procedures
- ensure that all staff know whistleblowing procedure and are able to raise concerns about poor or unsafe practice
- ensure that all concerns about children's well-being and safety are reported to local authority children's social service team in line with local reporting procedures
- ensure that staff are effectively supported and confident to implement setting's safeguarding procedure
- ensure that the designated safeguarding lead has the necessary knowledge and skills to allow them to fulfil their role and support all staff on an ongoing basis
- ensure that all accidents and incidents are recorded accurately and shared with parents.

On 26 November 2025, the provider also notified us about a different matter relating to health. The notification means that the provider met their legal responsibility as set out in the Statutory framework for the early years foundation stage to notify Ofsted of significant events.

On 11 December 2025, we carried out a regulatory telephone call. We found the provider was not meeting some of the requirements and had taken action to put this right. The provider had ensured that all staff who administer medication understand and follow the setting's illness and medication policy and procedure, to help to protect children's safety and welfare.

On 16 December 2025, the provider responded to the actions set following the regulatory visit on 19 November 2025. We found that the provider had retrained staff on safeguarding procedures. This helps to ensure all staff understand allegation management processes, how to report child protection concerns, and are confident to follow whistleblowing procedures. This has helped to improve staff confidence to implement safeguarding policies and to ensure there is no delay in responding to safeguarding concerns. The provider has also equipped the designated safeguarding lead with the necessary knowledge and skills to fulfil their role in order to provide ongoing support to staff. In addition, the provider has put steps in place to ensure that all accidents and incidents are recorded accurately and shared with parents in a timely manner.

The provider will be able to give parents further information about this.

The provider is still registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-

[action-by-ofsted.](#)