

Compliance action taken for childcare provision

Ref: EY418276/6103642

Date: 1 August 2025

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 21 July 2025, the provider notified us about matters relating to health, specifically accidents and injuries. The notification means that the provider met their legal responsibility as set out in the Statutory framework for the early years foundation stage to notify Ofsted of significant events.

On 22 July 2025, we received corresponding concerns that the provider was not meeting requirements relating health, specifically accident and injuries.

On 23 July 2025, we carried out a regulatory visit. We found the provider was not meeting some of the requirements. We have served a welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

Actions needed by 13 August 2025:

- ensure that any staff providing first aid treatment fully understand these responsibilities and are competent to assess injuries, provide treatment and recognise when to seek medical attention
- keep a written record of all accidents or injuries that occur on the premises and detail of any first aid treatment given
- ensure that staff inform parents and/or carers of accidents or injuries that occur on the premises on the same day or as soon as reasonably practicable after
- ensure that managers respond appropriately to information about staff suitability and manage any concerns that arise in line with relevant safeguarding guidance.

On 20 August 2025, we carried out a regulatory visit. The focus of the visit was to check whether the provider had met the safeguarding and welfare actions, raised at their last visit. We found that the provider had taken full accountability for the concerns and they have been very proactive in response. The management team had created and worked towards a

very comprehensive action plan in a timely way.

The management and staff team have all benefited from renewed first aid training. There is a new and clear protocol in place for managing accidents, including specific direction on managing a fall from height. Accident forms have been improved to enable staff to accurately capture the location of an injury and also to ensure better communication with parents and the management team moving forwards. A new monitoring form has been put in place so that if a child has an accident which requires careful monitoring staff can complete this and share it with managers and parents. This helps to promote children's safety and ensure their well-being.

The management team have been on renewed managing allegations training and they have adapted and updated their policy as a result. All managers and staff have benefitted from reflective discussions and quizzes as a team to secure their knowledge of managing concerns about staff practice or conduct. As a result they are confident to explain the whistleblowing process and know exactly what to do in the event of concerns about staff's practice. This helps to ensure an open and positive culture towards safeguarding within the provision.

We are satisfied the provider has met the safeguarding and welfare actions raised. The provider is still registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.

