

Complaint about childcare provision

Ref: EY412151/5188214

Date: 7 July 2022

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 20 June 2022, we received concerns that the provider was not meeting some of these requirements.

On 7 July 2022, we carried out a regulatory telephone call. We found the provider was not meeting some of the requirements. We have issued actions for the provider to take. The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

Actions needed by 21 July 2022:

ensure Ofsted are informed of any persons aged 16 years or older living on the premises

ensure Ofsted are informed of any significant event likely to affect the suitability of any person who cares for children on the premises.

We will monitor the provider's response to ensure the actions are successfully completed.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare

providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints on our website for a period of five years.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).