

Complaint about childcare provision

Ref: EY411770/6298064

Date: 25 February 2026

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 9 February 2026, we received concerns that the provider was not meeting requirements relating to information and record keeping. We carried out a regulatory telephone call and found that the provider had failed to notify Ofsted of a significant event which was likely to affect the suitability of the provider to look after children. We suspended the provider's registration because we believed that children may be at risk of harm. Suspension allowed time for the provider to take steps to reduce or eliminate the risk of harm to children. The provider had the right to appeal against the suspension.

On 24 February 2026, we carried out a regulatory visit and discussed the significant event. On 25 February 2026, the provider notified us of their wish to resign their registration. They were still suspended at the time due to ongoing enforcement action. We accepted their resignation and they are no longer a registered childcare provider.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints on our website for a period of five years.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).