

## **Compliance action taken for childcare provision**

Ref: EY406191/6080732

Date: 3 September 2025

### **Summary of outcome**

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at [www.gov.uk/government/publications/early-years-foundation-stage-framework--2](http://www.gov.uk/government/publications/early-years-foundation-stage-framework--2). If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 25 June and 28 August 2025, we received concerns that the provider was not meeting requirements relating to safeguarding policies and procedures, concerns about children's safety and welfare, key person, staff: child ratios, supporting and understanding children's behaviour, accident or injury, risk assessment, complaints and changes that must be notified

On 3 September 2025, we carried out a regulatory telephone call. We found the provider was not meeting some of the requirements. We have issued an action for the provider to take within the timescales set out. We also found that the provider had failed to notify the local authority designated officer of an allegation of harm to a child. The provider will be able to give parents further information about this.

Actions needed by 17 September 2025

- ensure all adults working with children know who to notify when they have concerns about a child's safety or welfare.

On 25 September 2025, the provider responded to the action set. We found that the provider has developed a more detailed safeguarding policy and ensured that staff working with children have read and understood this. Furthermore, all staff have received in house training to be sure they understand when and how to notify any safeguarding concerns they may have about a child in their care. We are satisfied the provider has met the safeguarding and welfare action raised.

The provider is still registered with Ofsted.

### **Publication of compliance action**

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at [www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted](http://www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted).