

Compliance action taken for childcare provision

Ref: EY397193/6081459

Date: 23 September 2025

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 27 June and 9 July 2025, we received concerns that the provider was not meeting requirements relating to suitable people, training, support and skills, and staff:child ratios.

On 10 July 2025, we carried out a regulatory visit. We found the provider was not meeting some of the requirements. We have issued actions for the provider to take. The provider will be able to give parents further information about this.

Actions needed by 11 July 2025:

- ensure children are not left in the sole care of any assistants for more than two hours in a single day
- ensure any assistants who are under the age of 17 and not working as an apprentice, are not included in ratio and are supervised at all times.

We will monitor the provider's response to ensure the actions are successfully completed.

On 15 July 2025, the provider responded to the actions set. We found that the provider had improved their knowledge and understanding of the use of assistants. Plans have been put in place to ensure assistants under the age of 17 are not included in ratio and are always supervised.

We are satisfied the provider has met the safeguarding and welfare actions raised.

On 16 September 2025, we received concerns that the provider was not meeting requirements relating to staff:child ratios.

On 23 September 2025, we carried out a regulatory visit. We found the provider was not meeting some of the requirements. We have issued actions for the provider to take. The provider will be able to give parents further information about this.

Action needed by 24 September 2025:

- ensure any assistants have had their suitability cleared by Ofsted before they are included in child:staff ratios.

We will monitor the provider's response to ensure the action is successfully completed.

During the visit, we also found that the provider had failed to notify Ofsted of a significant event, which is a requirement of their registration.

On 24 September 2025, the provider responded to the action set. We found that the provider had improved their knowledge and understanding of when assistants can be included in ratio and the need to notify Ofsted of new household members. We are satisfied the provider has met the safeguarding and welfare actions raised. The provider is still registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.