

Compliance action taken for childcare provision

Ref: EY390736/6249548

Date: 30 April 2026

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 18 December 2025 we found breaches to requirements at one of the provider's other settings relating to safeguarding policies and procedures, staff: child ratios, safety and suitability of premises, environment and equipment, other legal duties, training and skills and supervision of staff.

On 8 January 2026, we carried out a regulatory visit. We found the provider was not meeting some of the requirements. We have served a welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

Actions needed by 4 February 2026:

- ensure all leaders and staff have sufficient knowledge and understanding to implement effective risk assessment procedures
- take all reasonable steps to remove or minimise children's exposure to risks
- ensure children are not able to access food and drink which has not been stored correctly, or may be harmful to their health
- ensure that effective arrangements are in place to support children with special educational needs and/or disabilities, with particular regard to making timely referrals to other agencies and implementing targeted plans to help children make the progress of which they are capable
- implement an effective key-person system which provides children with care that is tailored to meet their individual needs
- implement robust recruitment and vetting procedures, with particular regard to adhering to the setting's policy and procedures in respect of obtaining appropriate references for new staff

- maintain an accurate daily record of children's hours of attendance
- ensure that outdoor activities are planned and taken on a daily basis
- ensure leaders and managers have sufficient skills and oversight of the setting to identify and address weaknesses to keep children safe
- provide staff with appropriate training and professional development opportunities to ensure they can keep children safe and offer quality learning and development experiences for children that continually improve.

On 6 February 2026, we received concerns that the provider was not meeting requirements relating to safeguarding policies and procedures and concerns about children's safety and welfare.

On 10 February 2026, we carried out a regulatory visit. The focus of the visit was to check whether the provider had met the safeguarding and welfare actions raised at the previous visit. We found that the provider had not met all the actions set in the welfare requirement notice. We found the provider was not meeting some of the other requirements. We have served another welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

Actions needed by 27 February 2026:

- ensure all leaders and staff, including the designated safeguarding lead have a secure knowledge and understanding of safeguarding procedures, including how to identify, respond and act on concerns about children's welfare
- ensure all leaders and staff know how to respond, record and effectively refer concerns or allegations related to safeguarding in a timely and appropriate way
- make sure that leaders and staff implement effective procedures when allegations are raised about staff
- ensure that any safeguarding concerns about children are reported to the appropriate agencies in a timely manner
- maintain accurate and organised records for the safe and efficient management of the setting, with particular regard to safeguarding records
- implement an effective key person system which provides children with care that is tailored to meet their individual needs

- implement robust recruitment and vetting procedures, with particular regard to adhering to the setting's policy and procedures in respect of obtaining appropriate references for new staff
- ensure leaders and managers have sufficient skills and oversight of the setting to identify and address weaknesses to keep children safe
- provide staff with appropriate training and professional development opportunities to ensure they can keep children safe and offer quality learning and development experiences for children that continually improve.

We suspended the provider's registration on 11 February 2026 because we believe children may be at risk of harm. Suspension allows time for the provider to take steps to reduce or eliminate the risk of harm to children. The provider has a right to appeal against a suspension. The provider may not provide childcare for which registration is required while the suspension is in place and may commit an offence if they do so.

On 12 February 2026, we received concerns that the provider was not meeting requirements relating to safety and suitability of premises, environment and equipment and information and record keeping.

On 5 March 2026, we carried out a regulatory visit. The focus of the visit was to check whether the provider had met the safeguarding and welfare actions raised at the previous visit. We found that the provider had not met all the actions set in the welfare requirement notice. We found the provider was not meeting some of the other requirements. We have served another welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

Actions needed by 24 March 2026:

- ensure all leaders and staff, including the designated safeguarding lead have a secure knowledge and understanding of safeguarding procedures, including how to identify, respond and act on concerns about children's welfare
- ensure all leaders and staff know how to respond, record and effectively refer concerns or allegations related to safeguarding in a timely and appropriate way
- ensure that any safeguarding concerns about children are reported to the appropriate agencies in a timely manner
- maintain accurate and organised records for the safe and efficient management of the

setting, with particular regard to safeguarding records

- implement an effective key-person system which provides children with care that is tailored to meet their individual needs
- improve partnerships with parents and other settings or agencies involved in children's care to ensure sufficient information is obtained and shared to meet children's individual needs
- ensure that there is effective leadership and oversight from the provider in order to provide a high-quality and safe provision for children
- provide effective support to staff to ensure they undertake appropriate training and professional development opportunities to ensure they offer quality learning and development experiences for children that continually improve
- implement robust recruitment and vetting procedures, with particular regard to adhering to the setting's policy and procedures in respect of obtaining appropriate references for new staff.

On 26 March 2026, we carried out a regulatory visit. We found that the provider had not met the actions set in the welfare requirement notice. We have served another welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

Actions needed by 30 April 2026:

- ensure all leaders and staff, including the designated safeguarding lead gain a secure knowledge and understanding of safeguarding procedures, to include how to identify concerns about children's welfare and act upon these swiftly
- ensure all leaders and staff know how to appropriately and effectively respond to, record and refer concerns or allegations related to safeguarding in a timely manner
- ensure that any safeguarding concerns about children are appropriately and swiftly recorded and reported to the appropriate agencies
- maintain accurate and well-organised safeguarding records to ensure the safe and efficient management of the setting
- ensure that records relating to individual children are maintained accurately and reviewed regularly so their needs are effectively met

- implement an effective key-person system which ensures children's care is tailored to meet their individual needs
- improve partnerships with parents and agencies involved in children's care to ensure sufficient information is gathered and shared to meet children's individual needs
- ensure there is effective leadership and oversight from the provider in order to continue to provide a high-quality and safe provision for children
- ensure there are robust recruitment procedures that adhere to the setting's policy and procedures.

On 30 April 2026, we carried out a regulatory visit. The focus of the visit was to check whether the provider had met the safeguarding and welfare actions raised at the last visit.

We found the provider had taken sufficient steps to demonstrate that the actions were met. Leaders and staff had improved their knowledge and understanding of safeguarding procedures. They knew how to respond, record and refer concerns or allegations related to safeguarding in a timely manner. Leaders had improved their systems for record keeping and understood how to maintain accurate and well-organised safeguarding records to ensure the safe and efficient management of the setting. Leaders demonstrated that key persons would gather relevant information about their key children to meet their individual needs. There were now effective procedures in place to share information with parents and agencies involved in children's care, to support children's individual needs. The provider had improved oversight to monitor all aspects of practice to promote children's care and well-being.

On 30 April 2026, we lifted the suspension because the provider took appropriate action to deal with the matter that led to the suspension. We are satisfied that the identified risk of harm to children has been removed.

On 13 July 2026, we carried out an inspection and found the provider was not meeting some of the requirements.

The report card and inspection outcome will be published in due course. Following the inspection, we served a welfare requirements notice on 21 July 2026. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

Actions needed by 4 August 2026:

- ensure leaders and managers have sufficient skills and oversight of the setting to identify

and address weaknesses to promote children's education and to keep children safe

- ensure staff have a robust knowledge and understanding of risk assessment to ensure children's safety
- take all reasonable steps to remove or minimise children's exposure to risks
- implement an effective policy to monitor and tackle poor attendance to promote safeguarding
- maintain accurate and organised records for the safe and efficient management of the setting, with particular regard to attendance records
- ensure that effective arrangements are in place to swiftly identify children at risk of developmental delay, and to put timely support in place to support their individual needs
- ensure that children with an identified special education need and/or disability receive the targeted support required in order for them to make progress in their learning.

We will monitor the provider's response to ensure the actions are successfully completed. The provider is still registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.