

Compliance action taken for childcare provision

Ref: EY380553/6082323

Date: 11 July 2025

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 24 June 2025, the provider notified us about matters relating to safety and suitability of premises, environment and equipment. On 28 June 2025, the provider notified us about matters relating to concerns about children's safety and welfare. These notifications mean that the provider met their legal responsibility as set out in the Statutory framework for the early years foundation stage to notify Ofsted of significant events and allegations made against staff.

On 25 June 2024, we received concerns that the provider was not meeting requirements relating to safety and suitability of premises, environment and equipment, key person, and health.

On 1 July 2025, we carried out a regulatory telephone call. We found the provider was not meeting some of the requirements and had taken action to put this right. The provider had strengthened their risk assessment processes so that staff could identify and manage potential hazards more effectively.

On 11 July 2025, we carried out a second regulatory telephone call. We found the provider was not meeting some of the requirements and had taken action to put this right. The provider had addressed all complaints that had not previously been managed in line with requirements. They had retrained staff to understand and implement correct nappy changing procedures. The provider had undertaken more work to review and strengthen risk assessment processes, specifically relating to the outdoor environment.

On 7 November 2025, we carried out a third regulatory telephone call. We found the provider was not meeting some of the requirements and had taken action to put this right. The provider had reviewed and altered how staff are deployed to make sure that children's care needs are continually being met. They had also strengthened the key person arrangements to ensure children's individual needs are known and met, and positive relationships are built with parents and carers. This includes making sure there is effective communication between key persons and parents and carers.

The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.