

Compliance action taken for childcare provision

Ref: EY372877/6273922

Date: 30 April 2026

Summary of outcome

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at <http://www.gov.uk/government/publications/early-years-foundation-stage-framework--2>. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 19 January 2026, we received concerns that the provider was not meeting requirements relating to supporting and understanding children's behaviour, safeguarding policies and procedures and information and record keeping.

On 25 and 26 March 2026, we carried out regulatory telephone calls. We found that the provider was not meeting some of the requirements. We served a welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

Action needed by 6 May 2026

- ensure safeguarding policies and procedures are in line with the guidance and procedures of the local safeguarding partnership
- ensure safeguarding training for all staff including the Designated Safeguarding Lead is completed in line with the criteria set out in Annex C of the 'Statutory framework for the early years foundation stage'
- ensure that effective arrangements are in place to support children with Special Educational Needs and/or Disabilities (SEND)
- ensure effective behaviour management policies and procedures are in place to support children's behaviour in an appropriate way
- ensure risk assessment procedures identify any potential risks or hazards and steps are taken to minimise any risks to children
- ensure there is a clear written procedure for dealing with concerns and complaints from parents and/or carers and that complaints are dealt with in line with requirements.

On 12 May 2026, we carried out a regulatory visit to check whether the provider had met the safeguarding and welfare actions raised. We found that the provider had ensured all

staff, including the Designated Safeguarding Lead had been provided with extra information from the local safeguarding partnership website. This has been shared and used to influence the setting's policies and procedures. These are now in line with the local safeguarding partnership procedures. All staff demonstrate a good understanding of the setting's safeguarding procedures. Evidence was seen that the Designated Safeguarding Lead has completed training in line with the criteria set out in Annex C of the 'Statutory framework for the early years foundation stage'.

We also found that leaders and staff had refreshed their understanding of their responsibilities for supporting children with Special Educational Needs and/or Disabilities (SEND). The setting's policy has been updated and shared with all staff. Leaders and staff demonstrate a good understanding of their responsibilities to support children with SEND. Leaders have updated the setting's policies for supporting and understanding children's behaviour, this has ensured that appropriate behaviour management procedures are in place to support children.

In addition, leaders have implemented robust risk assessment procedures. They have reviewed the use of all equipment to identify and remove any potential risks or hazards to children. They have updated the setting's complaints policy and have systems in place to share and ensure this is available to parents. They have ensured that complaints are logged and responded to in line with requirements.

We are satisfied that the provider has met the safeguarding and welfare actions raised.

The provider is still registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-

[action-by-ofsted.](#)