

Compliance action taken for childcare provision

Ref: EY359206/6110110

Date: 4 August 2025

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 29 July 2025, we received concerns that the provider was not meeting requirements relating to concerns about children's safety and welfare and staff:child ratios.

On 1 August 2025, we carried out a regulatory telephone call. We found the provider was not meeting some of the requirements. We have issued actions for the provider to take. The provider will be able to give parents further information about this.

Actions needed by 11 August 2025

- develop a greater understanding of safeguarding procedures, the role of the local authority designated officer and the referral process when a child is placed at risk of harm, such as when a child goes missing
- ensure that children are adequately supervised and remain within sight and hearing at all times
- ensure children are only left in the sole care of assistants for no more than two hours a day, and that permission is obtained from parents to do so.

On 8 August 2025, the provider responded to the actions set. We found that the provider had improved their knowledge and understanding of safeguarding procedures and the referral process when a child is placed at risk of harm. The provider has reviewed their routines to ensure that children are adequately supervised. They have reviewed daily routines, to ensure that children are not left in the sole care of assistants for more than two hours. Furthermore, the provider ensures they gain permission from parents before leaving children in the sole care of their assistants. We are satisfied the provider has met the safeguarding and welfare actions raised. The provider is still registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.