

Complaint about childcare provision

Ref: EY355621/5396319

Date: 28 March 2023

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 8 March 2023, we received concerns that the provider was not meeting some of these requirements.

On 15 March 2023, we carried out a regulatory telephone call. We found the provider was not meeting some of the requirements. We have issued an action for the provider to take.

Action needed by 23 March 2023:

ensure that Ofsted is provided with the relevant information in regards to individuals living or working at the registered address to allow the appropriate suitability checks to be undertaken.

On 24 March 2023, the provider responded to the action set. The provider has submitted the relevant information relating to household members so that Ofsted can initiate the required suitability checks.

We are satisfied the provider has met the action raised. The provider is still registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints on our website for a period of five years.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).