

Compliance action taken for childcare provision

Ref: EY277262/6250886

Date: 16 April 2026

Summary of outcome

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 16 December 2025, the provider notified us about matters relating to suitable people, whistleblowing, and safeguarding policies and procedures. On 4 March 2026, the provider notified us about further matters relating to the same requirements. The notifications mean that the provider met their legal responsibility as set out in the Statutory framework for the early years foundation stage to notify Ofsted of significant events.

On 25 March 2026, we carried out a regulatory visit. We found the provider was not meeting some of the requirements and had taken action to put this right. They completed a full review of safeguarding policies and procedures and ensured all staff are fully aware of their role in keeping children safe.

On 30 March 2026, 13 April 2026, 30 April 2026 and 19 May 2026, we received further concerns that the provider was not meeting requirements relating to staff: child ratios, special educational needs, and key person. On 30 March 2026 and 29 May 2026, the provider notified us about matters relating to the same requirements. [AR1]

On 3 June 2026, we carried out a regulatory visit. We found the provider was not meeting some of the requirements and had taken action to put this right. Leaders implemented a new key person system to support children's emotional wellbeing and help them to build secure attachments with familiar adults. A new special educational needs coordinator (SENCO) was appointed and has contacted external agencies to request support for children with special educational needs and/or disabilities (SEND). Additionally, the provider identified gaps in staff training and skills, which impact on requirements for staff: child ratios. They have recruited additional staff, to ensure that the correct staff: child ratios are maintained and that staff deployment is effective in meeting children's needs.

We also found the provider was not meeting another requirement. We have issued an action for the provider to take. The provider will be able to give parents further information about this.

Action needed by 1 July 2026:

- implement effective supervision as a means of improving staff support, coaching and training which helps promote the interests of all children. [AR2]

We will monitor the provider's response to ensure the action is successfully completed. The provider is still registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.