

Inspection report for early years provision

Unique Reference Number	EY275593
Inspection date	05 February 2008
Inspector	Siobhan O'Callaghan
Type of inspection	Childcare
Type of care	Childminding

ABOUT THIS INSPECTION

The purpose of this inspection is to assure government, parents and the public of the quality of childcare and, if applicable, of nursery education. The inspection was carried out under Part XA Children Act 1989 as introduced by the Care Standards Act 2000 and, where nursery education is provided, under Schedule 26 of the School Standards and Framework Act 1998.

This report details the main strengths and any areas for improvement identified during the inspection. The judgements included in the report are made in relation to the outcomes for children set out in the Children Act 2004; the National Standards for under 8s day care and childminding; and, where nursery education is provided, the *Curriculum guidance for the foundation stage*.

The report includes information on any complaints about the childcare provision which Ofsted has received since the last inspection or registration or 1 April 2004 whichever is the later.

The key inspection judgements and what they mean

Outstanding: this aspect of the provision is of exceptionally high quality

Good: this aspect of the provision is strong

Satisfactory: this aspect of the provision is sound

Inadequate: this aspect of the provision is not good enough

For more information about early years inspections, please see the booklet *Are you ready for your inspection?* which is available from Ofsted's website: www.ofsted.gov.uk.

THE QUALITY AND STANDARDS OF THE CARE

On the basis of the evidence collected on this inspection:

The quality and standards of the care are satisfactory. The registered person meets the National Standards for under 8s day care and childminding.

At the time of the inspection there were no children on roll. Ofsted judges that the provider remains suitable to provide care.

WHAT SORT OF SETTING IS IT?

The childminder was registered in 2003. She lives with her three children aged nine, six years, and two and a half years. The family live in Camden Town, London. The childminder lives in a sixth floor flat, she uses the lounge and her children's bedroom for childminding purposes.

The childminder is registered to care for a maximum of two children under eight years at any one time. There are currently no children on roll. The childminder walks to local schools to take and collect children. The childminder attends a local toddler group and childminding support group.

The childminder is a member of the National Childminding Association.

No children on roll

When a provider does not have children on roll at the time of the inspection, inspection judgements are based on evidence gathered from discussions with the provider and an inspection of the premises, equipment and relevant documentation. As there are no children on roll, the

quality of the provision cannot be judged better than satisfactory because there is no reliable evidence on which to assess its impact on children.

THE EFFECTIVENESS OF THE PROVISION

Helping children to be healthy

The provision is satisfactory.

The childminder has a sound understanding of suitable procedures to:

- * promote children's good health, by ensuring that positive steps are taken to prevent the spread of infection and appropriate measures are put in place when children are ill (National Standard 7: Health)
- * ensure that food and drink for children is adequate, properly prepared, nutritious and complies with dietary and religious requirements. (National Standard 8: Food and drink).

Protecting children from harm or neglect and helping them stay safe

The provision is satisfactory.

- * The premises are safe, secure and include the necessary facilities for children. The childminder demonstrates an awareness of how to ensure the environment is made welcoming to children. (National Standard 4: Physical environment)
- * The furniture, equipment and toys are safe and appropriate for the needs of children. (National Standard 5: Equipment)
- * The childminder understands how to promote children's safety and take precautions to prevent accidents. (National Standard 6: Safety)
- * The childminder has a sound knowledge of child protection procedures approved by the Local Safeguarding Children Board, and is aware of their responsibility to protect the welfare of the child. (National Standard 13: Child Protection).

Helping children achieve well and enjoy what they do

The provision is satisfactory.

- * The childminder has a satisfactory knowledge of how individual children, develop and learn. (National Standard 3: Care, learning and play).

Helping children make a positive contribution

The provision is satisfactory.

The childminder:

- * has an appropriate knowledge and awareness of the importance of treating each child with equal respect and concern (National Standard 9: Equal opportunities)
- * is aware that some children may have learning difficulties or disabilities, and understands the importance of working in partnership with parents and with other professionals to promote the welfare and development of the child (National Standard 10: Special needs)

* shows a willingness and commitment to working with parents to manage children's behaviour in a consistent way which promotes the child's welfare and development (National Standard 11: behaviour)

* is not sufficiently aware of the mandatory requirement to investigate and record concerns or complaints in line with the National Standards. This means that procedures are not developed to ensure that this information is available to parents. However, the childminder has a satisfactory understanding of the need to develop a strong partnership with parents, taking into account their differing needs. (National Standard 12: Working in partnership with parents and carers).

Organisation

The organisation is satisfactory.

The childminder:

* is aware of the duty to ensure that other people living or working on the premises are suitable to be in contact with children (National Standard 1: Suitable person)

* understands the importance of working within the constraints of the condition of registration relating to number of children; and of organising space and resources to best meet the needs of the children (National Standard 2: Organisation)

* has a sound awareness of the records to be kept and the importance of these. (National Standard 14: Documentation).

Improvements since the last inspection

At the last inspection the childminder was asked to ensure that a record of attendance is maintained. She has now instigated an appropriate record where children's daily attendance can be recorded and monitored as appropriate.

Complaints since the last inspection

Since the last inspection there has been one complaint made to Ofsted. Concerns were raised about the business aspects of childminding and how the childminder works in partnership with parents. The concerns related to National Standard 2: Organisation, National Standard 3: Care, Learning and Play, National Standard 8: Food and Drink, National Standard 12 Working in Partnership with Parents. No evidence was found that the National Standards had been breached. However, the provider agreed actions to ensure that she attends training to gain knowledge and understanding of Working in Partnership with Parents and Childminding in Business. The childminder remains qualified for registration.

The provider is required to keep a record of complaints made by parents, which they can see on request. The complaints record may contain complaints other than those made to Ofsted.

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WHAT MUST BE DONE TO SECURE FUTURE IMPROVEMENT?

The quality and standards of the care

To improve the quality and standards of care further the registered person should take account of the following recommendation(s):

- ensure a record of complaints is maintained and appropriate information from that record is shared with parents on request.

Any complaints about the inspection or the report should be made following the procedures set out in the leaflet *Complaints about Ofsted Early Years: concerns or complaints about Ofsted's role in regulating and inspecting childcare and early education* (HMI ref no 2599) which is available from Ofsted's website: www.ofsted.gov.uk