

Compliance action taken for childcare provision

Ref: EY272868/6235141

Date: 27 March 2026

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 5 December 2025, we received concerns that the provider was not meeting requirements relating to suitable people, supporting and understanding children's behaviour and staff: child ratios.

On 19 January 2026, we carried out a regulatory visit. We found the provider was not meeting some of the requirements. We have served a welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out.

Actions needed by 27 February 2026:

- ensure staff, including those with lead responsibility for safeguarding, gain a secure knowledge and understanding of safeguarding issues and the reporting procedures, including when allegations are made
- ensure staff receive appropriate training and professional development opportunities to promote children's learning, development, safety, and individual needs in the setting
- provide staff with effective support, coaching, and training to create a culture of mutual support, teamwork, and continuous improvement, which encourages the confidential discussion of sensitive issues
- ensure that there is at least one member of staff with a current paediatric first aid certificate who is always on the premises and available when children are present
- ensure there is a trained designated safeguarding lead to take responsibility for all safeguarding matters and work with local safeguarding agencies
- implement an effective key person system to meet each child's individual needs
- ensure staff have suitable knowledge and understanding of how to manage children's behaviour appropriately and positively

- implement a regular two-way flow of information with parents and/or carers to ensure their setting is safe and efficiently managed, and the needs of all children are met
- gain a secure knowledge of what to notify Ofsted, such as any change to the person who is managing the early years provision.

On 2 March 2026, we carried out a regulatory visit. The focus of the visit was to check whether the provider had met the safeguarding and welfare actions raised at their last regulatory event. We found that the provider had not met the actions in the welfare requirements notice.

We suspended the provider's registration on 3 March 2026 because we believe children may be at risk of harm. Suspension allows time for the provider to take steps to reduce or eliminate the risk of harm to children. The provider has a right to appeal against a suspension. The provider may not provide childcare for which registration is required while the suspension is in place and may commit an offence if they do so.

On 31 March 2026, we lifted the suspension because the provider took appropriate action to deal with the matter that led to the suspension. We are satisfied that the identified risk of harm to children has been removed. The provider is still registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.