

Compliance action taken for childcare provision

Ref: 510087/6033293

Date: 27 May 2025

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 6 May 2025 the provider notified us about matters relating to health. On 11 May 2025 the provider notified us about a separate significant event in relation to child:staff ratios. These notifications mean that the provider met their legal responsibility as set out in the Statutory framework for the early years foundation stage to notify Ofsted of significant events.

On 20 May 2025, we carried out a regulatory visit. We found the provider was not meeting some of the requirements and had taken some action to put this right. In relation to the notification about health, the provider has strengthened the communication about children's dietary requirements and preferences. Information about children's dietary needs is clearly displayed in childcare rooms and checked by staff at mealtimes. The provider outlined their intention to provide further training for staff in relation to supporting children's dietary requirements.

In relation to the notification about staff:child ratios, the provider has provided further training for staff in relation to the procedures for moving children around the nursery. The provider has ensured that staff understand and implement the correct procedures for carrying out and keeping written records of headcounts of children. They have ensured that all staff understand their responsibilities to check all areas of a room before moving children to another area of the nursery.

The provider has completed thorough investigations of both significant events. They are following their own internal procedures in relation to staff who have not followed the nursery's policies and procedures to ensure children's safety.

During the regulatory visit, we found the provider was not meeting other requirements. We have issued actions for the provider to take. The provider will be able to give parents further information about this.

Actions needed by 3 June 2025:

- improve staff's understanding of effective supervision of children during meal and snack times, to ensure that children are always in sight and sound when eating or drinking
- improve communication between staff and their understanding of effective deployment, to ensure that supervision levels fully promote children's ongoing safety and well-being.

On 2 June 2025, the provider responded to the actions set. We found that the provider has ensured that allocated staff members sit with and supervise children throughout mealtimes. They have ensured that staff follow allergy procedures to prevent cross contamination at all meal and snack times. The provider has ensured that all staff have attended further training on the supervision of children. They outlined their intention to continue to review and monitor the impact of this training on staff practice. The provider is ensuring that the manager carries out daily checks and observations of staff practice, to ensure that children are well supervised at mealtimes. They have completed focused supervisions with staff and set targets for their practice in relation to deployment and communication, to ensure good levels of oversight of children. The provider has introduced a communication book to support staff in relaying important messages to each other.

We are satisfied the provider has met the safeguarding and welfare actions raised. The provider is still registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.