

Compliance action taken for childcare provision

Ref: 309733/5817127

Date: 23 December 2024

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at <http://www.gov.uk/government/publications/early-years-foundation-stage-framework--2>. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 30 August 2024, the provider notified us about a significant event relating to Staff:child ratios, Qualifications, training, support and skills, Key person, Safety and suitability of premises, environment and equipment and Risk assessment. The notification means that the provider met their legal responsibility as set out in the Statutory framework for the early years foundation stage to notify Ofsted of a significant event.

On 30 August 2024, we also received concerns that the provider was not meeting requirements relating to Staff:child ratios, Qualifications, training, support and skills, Key person, Safety and suitability of premises, environment and equipment and Risk assessment.

On 30 September 2024, we carried out a regulatory visit. We found that the provider was meeting the staff:child ratios and all children had been allocated a key person. All staff hold appropriate qualifications, and receive the mandatory training, support, and skills. Furthermore, the safety suitability of the premises, environment and equipment was appropriate. We also found the provider was not meeting some of the requirements and had taken action to put this right. There has been a review of bottle-feeding policies and procedures including how children's milk is to be heated when using a cup. The reviewed documentation has been shared with staff. However, we also found the provider was not meeting some of the requirements. We issued actions for the provider to take. The provider will be able to give parents further information about this.

Action needed by 21 October 2024:

- ensure risk assessments, such as the daily safety checks are effective, and staff are able to demonstrate how risks and hazards are managed.

On 18 October 2024, the provider responded to the action set. We found that the provider had updated all the risk assessments, and these had been shared with staff. The provider has also introduced more thorough daily safety checks, and staff have completed risk assessment training. Furthermore, managers have supported staff to understand what checks to complete and how to report these. We are satisfied the provider has met the

safeguarding and welfare actions raised.

On 8 November 2024, we received a further concern that the provider was not meeting requirements relating to Qualifications, training, support and skills, Safety and suitability of premises, environment and equipment.

On 18 December 2024, we carried out a regulatory visit. We found the provider was not meeting some of the requirements. We served a welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

Actions needed by 27 January 2025

- ensure that all accident and injury records are accurately completed to reflect full details including specific treatment given
- ensure that all staff knowledge of paediatric first aid is up to date in order deliver appropriate first aid when required
- ensure risk assessments and procedures fully consider the risk of injury including the use of a microwave when heating food for children

On 29 January 2025, we carried out a regulatory visit. We found the provider had responded to the actions set. The accident and injury record forms have been revised to ensure that it is clear to staff what must be completed. Staff have also been trained on what they must record on the accident and record forms. All staff have completed paediatric first aid refresher training. Documents relating to paediatric first aid scenarios and guidance have been introduced into all rooms; this provides additional support for staff in the event of a medical emergency. A full review of the procedures that staff must follow when heating food in the microwave has been completed. This includes temperature checks before any food is offered to children. We are satisfied the provider has met the safeguarding and welfare actions raised.

The provider is still registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our

responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.