

Compliance action taken for childcare provision

Ref: 305195/6161744

Date: 31 October 2025

Summary of outcome

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 24 September 2025, the provider notified us about matters relating to safeguarding policies and procedures, whistleblowing, concerns about children's safety and welfare, suitable people, supporting and understanding children's behaviour, special educational needs and information and record keeping. The notification means that the provider met their legal responsibility as set out in the 'Statutory framework for the early years foundation stage' to notify Ofsted of any significant events.

On 25 September 2025, we received concerns relating to the same requirements.

On 23 October 2025 we carried out a regulatory visit. We found the provider was not meeting some of the requirements. We have served a welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

Actions needed by 21 November 2025:

- ensure those with lead responsibility for safeguarding fully understand the procedures to follow in the event of an allegation being made against a member of staff
- take action to ensure that all staff have training to understand and implement safeguarding procedures, particularly in the event of a concern about a colleagues' practice or conduct
- improve staff knowledge and skills in managing behaviour, with a focus on promoting consistent, positive approaches
- support staff to undertake appropriate training to ensure they offer quality learning and development experiences for children that continually improves
- improve the existing supervision arrangements to ensure that staff have the opportunity for the confidential discussion of sensitive issues.

On 26 November 2025, we carried out a regulatory visit. The focus of the visit was to check whether the provider had met the safeguarding and welfare actions raised at their last regulatory event. The provider has strengthened staff and leaders' knowledge and understanding of whistleblowing procedures. The provider arranged training to improve staff knowledge and skills in managing children's behaviour and the learning environment. Furthermore, we found that the provider has implemented supervision arrangements to ensure that staff have opportunities to discuss sensitive issues. We are satisfied that the provider has met the safeguarding and welfare actions raised.

The provider is still registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.