

2819607

Registered provider: HMO NE Ltd T/A ForeverCare

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This home is owned and managed by a private organisation. It provides care for up to 2 children who may experience social and emotional difficulties.

The registered manager post is vacant. An interim manager is in post and has applied to register with Ofsted.

At the time of the inspection, no children were living in the home.

Inspection date: 19 March 2026

This monitoring visit

Ofsted carried out this visit following an inspection in January 2026 that had identified serious and widespread concerns. The shortfalls identified in the last inspection have all been considered as part of this visit. Since the last inspection, there have been no children living in the home.

There is a new interim manager and a new staff team, who have been in post since January 2026. All staff have had induction training, focused particularly on safeguarding. The training course was updated to include specific areas identified for the home. All staff and managers spoken with during this visit spoke positively about the training and what they had gained from it.

The manager has implemented new procedures and processes for the monitoring and reviewing of all aspects of the home. The manager accepts that previous systems were ineffective and has created these new processes to ensure that she has oversight on all incidents that occur in the home.

All safeguarding incidents, complaints and allegations are now overseen by the senior management and the responsible individual. This allows for further oversight and reflection on actions taken and outcomes for the children.

The new staff team members are experienced, keen and enthusiastic, wanting to welcome children into the home. However, most of the current staff team members do not have the required qualification. The manager accepts that this will require careful balancing to ensure that children are always cared for by suitably experienced and qualified staff.

The statement of purpose and children's guides have recently been updated, to ensure that children are aware of how to make a complaint. Staff are knowledgeable about the policy and procedures and in how they would support children to make a complaint and ensure that they receive an outcome.

The manager, her deputy manager and senior members of staff are experienced in notifying Ofsted of serious events and incidents. All staff spoken with know how and when to notify Ofsted.

All the shortfalls identified at the last inspection have been considered in this visit. There has been progress made in each area and improved systems are in place. The manager and staff are keen for children to begin living in the home and to implement the changes that have been put in place.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
16/06/2025	Full	Good

What does the children's home need to do to improve?

Recommendation

- The registered person should ensure good employment practice. In particular, the registered person must ensure that there are suitably qualified staff in place. ('Guide to the Children's Homes Regulations, including the quality standards', page 61, paragraph 13.1)

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2819607

Provision sub-type: Children's home

Registered provider: HMO NE Ltd T/A ForeverCare

Registered provider address: Hallgate House, 9 Grange Terrace, Sunderland SR2 7DF

Responsible individual: Angela Riddell

Registered manager: Post vacant

Inspector

Dawn McCluskey, Social Care inspector

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