

2819334

Registered provider: Toto Children's Homes Limited

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

The home is operated by a private provider. It offers care for one child with learning disabilities.

At the time of this inspection, one young person was living in the home. The inspector observed the young person during the inspection.

There is no registered manager in post.

Inspection dates: 3 and 4 June 2026

Overall experiences and progress of children and young people, taking into account	good
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How well children and young people are helped and protected	good
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The effectiveness of leaders and managers	good
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The children's home provides effective services that meet the requirements for good.

Date of last inspection: 30 September 2025

Overall judgement at last inspection: good

Enforcement action since last inspection: none

Recent inspection history

Inspection date	Inspection type	Inspection judgement
30/09/2025	Full	Good

Summary of findings

The same young person continues to live in the home and has now reached the age of 18. Despite a challenging period, positive progress has been made, supported by a resilient and committed team of staff who promote the young person's wellbeing, independence and voice.

Staff adapt effectively to the absence of formal education by embedding learning into daily routines. The young person benefits from good overall health, regular family time and a strong multi-agency network, with clear plans to support periods of increased risk.

Senior leadership oversight remains effective despite the absence of a registered manager. However, there are shortfalls in management oversight of ongoing Disclosure and Barring Service (DBS) checks, and staff do not consistently receive regular supervision.

Inspection judgements

Overall experiences and progress of children and young people: good

Although the young person has experienced some challenges in recent months, there have been clear improvements more recently. These positive changes have been supported by the consistent, resilient and committed approach of the staff team. There are plans for the young person to move into one of the organisation's adult provisions, as the provider considers that they know the young person well and are best placed to continue meeting their needs.

The building is a bungalow located close to a park. It provides ample space for the young person to spend time with staff or independently, depending on their preferences and needs. Since the last inspection, additional soft furnishings and lighting have been introduced, enhancing the environment. There is some damage to the walls; however, this has been addressed, and a full redecoration plan is in place.

The young person is not currently attending an education provision, as their previous placement was no longer able to meet their needs. Staff worked with education professionals to maintain the placement for as long as possible and have responded effectively to the challenges arising from the absence of formal education. Learning opportunities are consistently embedded in the young person's daily routine.

The young person has made progress in developing their independence skills, and staff understand how best to support this development. Their communication has improved, and they are central to their care planning, with their voice clearly reflected throughout their records. Staff have a good understanding of the young person's sensory needs and have acted promptly on advice from occupational therapists to ensure the young person has access to the resources required to meet their sensory needs.

The young person sees their family regularly, and their parents remain fully involved in their life. Staff demonstrate flexibility in supporting family time and are available to assist when visits need to be shortened or rearranged for any reason.

How well children and young people are helped and protected: good

The young person has been involved in several significant incidents, all of which have been responded to promptly by the management team. Timely referrals have been made to relevant professionals, alongside effective contingency planning for the young person's future care should their needs escalate beyond what staff can safely manage.

The use of physical restraint has increased recently to support the young person during periods of crisis. Despite the high level of risk often present, these interventions are low level and have been evaluated by managers as the least restrictive options available. Managers remain mindful of the restrictions placed on the young person and regularly review whether these can be reduced.

Staff have regular, purposeful conversations with the young person about keeping themselves safe. For example, following a significant incident, the young person has been unable to travel in the car. Staff have taken time to explain the reasons for this decision and to discuss the expectations and behaviours required to support a safe return to travel.

Risks are reviewed regularly, and the plans in place are designed to support the young person in achieving positive outcomes, rather than imposing unnecessary restrictions.

Recruitment arrangements are safe. However, managers do not have sufficient oversight of ongoing DBS checks. This limits their ability to demonstrate that all staff remain suitable to work with children.

The effectiveness of leaders and managers: good

There is currently no registered manager or responsible individual in post. However, the director is visible, engaged and actively involved in the day-to-day running of the home. They provide consistent oversight and support to the interim manager.

The organisation has strong senior leadership arrangements in place, which have been used effectively to ensure that the absence of a registered manager has not had a negative impact on the young person.

Staff report that they receive support from the management team and from one another during difficult periods, and they are spoken to regularly about individual issues or concerns. However, they do not receive regular supervision sessions that provide protected time for reflection or meaningful discussion about their practice.

Staff receive appropriate training and development opportunities to meet the young person's needs, and team meetings remain child focused. This ensures that staff have the information and guidance required to support the young person effectively.

Managers have a thorough understanding of the young person's experiences and outcomes. They know the young person well and consistently model good practice. They maintain high expectations of the staff team and of one another.

Leaders are committed to continual development and learning. They have commissioned additional support from a range of services to ensure that they are doing everything possible to meet the young person's needs. Feedback from professionals is consistently positive.

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The registered person must ensure that all employees— receive practice-related supervision by a person with appropriate experience. (Regulation 33 (4)(b)) This specifically relates to the registered person ensuring that staff are provided with protected time to engage in structured supervision sessions, enabling them to set their own agenda and reflect meaningfully on their practice.	3 July 2026

Recommendation

- The registered person should ensure that good employment practices are maintained and that all staff working in the home undergo regular DBS checks to safeguard children and minimise potential risks. ('Guide to the Children's Homes Regulations, including the quality standards', page 61, paragraph 13.1)

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Children's home details

Unique reference number: 2819334

Provision sub-type: Children's home

Registered provider: Toto Children's Homes Limited

Registered provider address: Cavalry Group, Lancashire House, The Sidings, Whalley, Clitheroe BB7 9SE

Responsible individual:

Registered manager: Post vacant

Inspector

Kerri Lynch, Social Care Inspector

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