

2818768

Registered provider: Excellence Consulting Services limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

The home registered with Ofsted in January 2025 and is privately owned. It offers care for up to four children who experience social and emotional difficulties.

At the time of this visit, there were no children living at the home.

The manager registered with Ofsted in January 2025.

Inspection date: 8 July 2025

This monitoring visit

This home was judged as inadequate following a full inspection on 15 and 16 April 2025. Shortfalls in safeguarding children, managing risk and the management of the home were identified. As a result, two compliance notices were served relating to the protection of children and the leadership and management of the home.

A monitoring visit was conducted on 19 May 2025. At this visit, the provider had not yet taken sufficient action to meet all the steps set out in both compliance notices. One had been met, and a further compliance notice was served.

The purpose of this monitoring visit was to monitor the restriction of accommodation and review the progress that the provider has made against the steps in the compliance notice. This monitoring visit identified that the provider has met the required steps in the compliance notice.

The child who was living at the home at the time of the last visit was given immediate notice by leaders and managers. Despite the efforts made, they acknowledged that they could no longer support the child's needs safely.

Since the monitoring visit, the leaders and managers have introduced a computerised system to establish management oversight of all incidents and supporting records. The leaders and managers have devised templates to prompt staff to complete all necessary information before sending the completed forms to the manager. This ensures that staff have considered the required information to safeguard the child. Having an organised recording system at the home supports the registered manager to provide prompt reviews and efficient monitoring of all incidents at the home.

A new management structure at the home has introduced a support system for the registered manager to provide the safe day-to-day running of the home. A deputy manager and team leader are now in post and undergoing their induction programmes. A responsible individual has been appointed to provide consistent support and contribute oversight and an increased presence at the home.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
15/04/2025	Full	Inadequate

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2818768

Provision sub-type: Children's home

Registered provider: Excellence Consulting Services Limited

Registered provider address: 71-75 Shelton Street, Covent Garden, London,
United Kingdom WC2H 9JQ

Responsible individual: Post vacant

Registered manager: Hayley Tamplin

Inspector

Sarah Cooper, Social Care Inspector

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